

8. The Bank has recognized Treasury operations, Corporate/Wholesale Banking and Retail Banking as primary reporting segments. There are no secondary reporting segments.

9. Status of Investors' Complaints :

Complaints at the beginning of the Quarter	Received during the Quarter	Disposed Of during the Quarter	Pending as on 31.12.2013
NIL	47	47	NIL

10. Figures of the previous period have been regrouped/ reclassified wherever necessary to conform to current period classification.


B.K. DIVAKARA
EXECUTIVE DIRECTOR


ANIMESH CHAUHAN
EXECUTIVE DIRECTOR


R. K. GOYAL
EXECUTIVE DIRECTOR


RAJEEV RISHI
CHAIRMAN & MANAGING DIRECTOR

Place : Mumbai,

Date : February 6, 2014.

