Practo – Central Bank of India

Cent Arogya - 24x7 Unlimited Tele-medical consultation

User Guide & walkthrough

How to
Activate your plan

Step 1:
Download the Practo app on your mobile

Step 2:
Login with your registered number

Step 3:
Start using your Health Plan

User Guide

Communication
After activation user receives an SMS and Email from Practo.

SMS Content: Your Health Plan is now active.
Download the & get started. prac.to/get-plus

How to activate your Plan
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Step 2: Login with your registered number
Step 3: Start using your Health Plan

How to Avail Online Consultation?
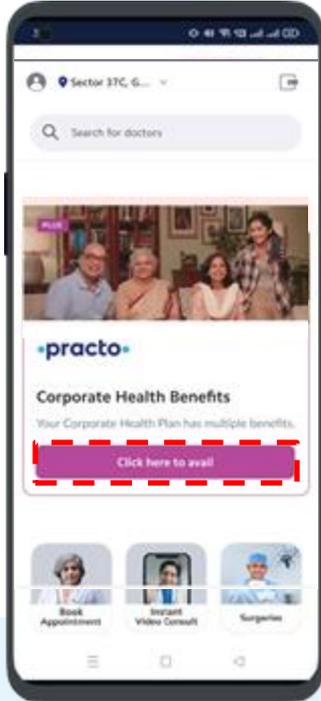
Open the Practo app and click on the Corporate Health Benefits
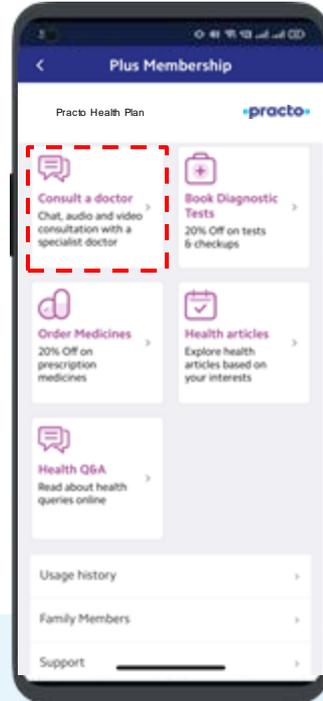
Click on Consult a doctor tile
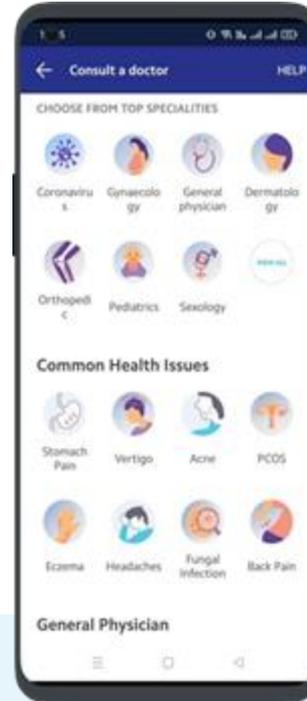
Select Speciality of your choice
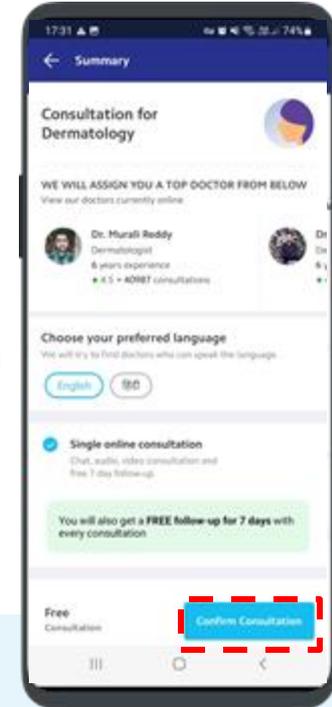
Select your preferred language & click on confirm consultation
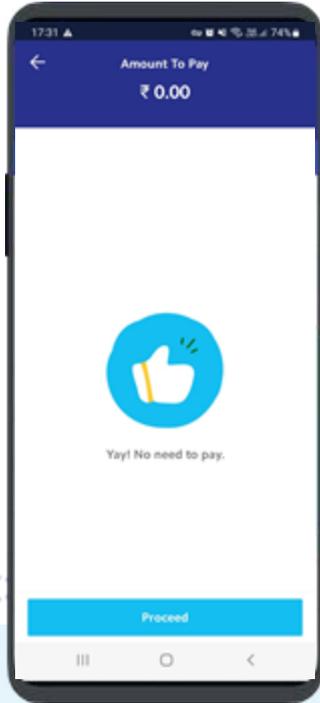
Click on Proceed

Doctor will be auto assigned by Practo
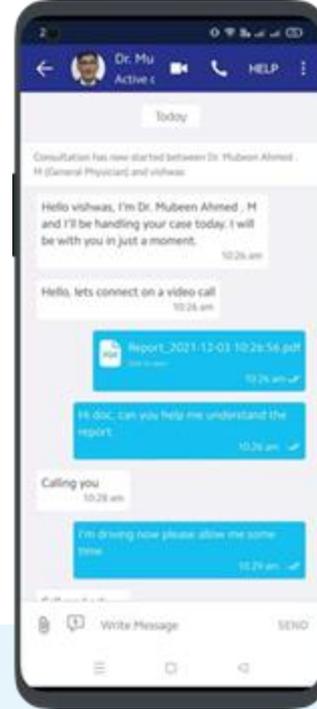
Doctor consult will be initiated in the form of chat and then users can continue with call or video consult
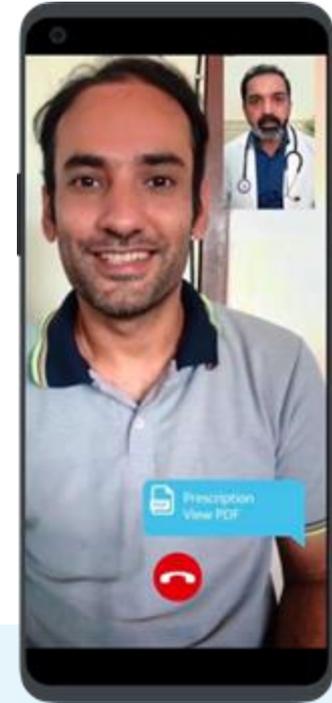
Video Consult with a Qualified Doctor

Click on Book Diagnostic Tests
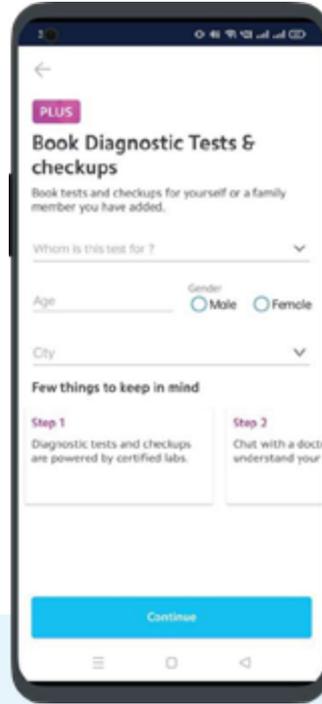
Fill in the details and click on continue
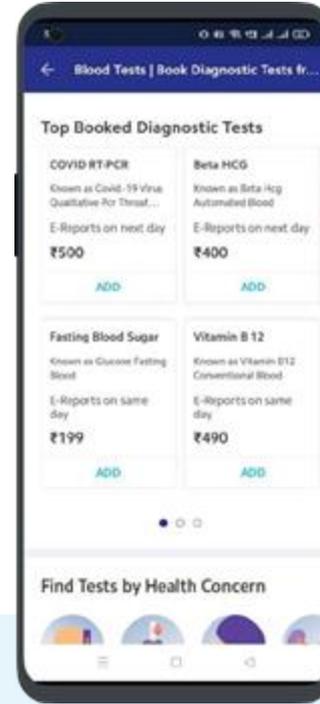
Search/select your preferred test and add to your cart
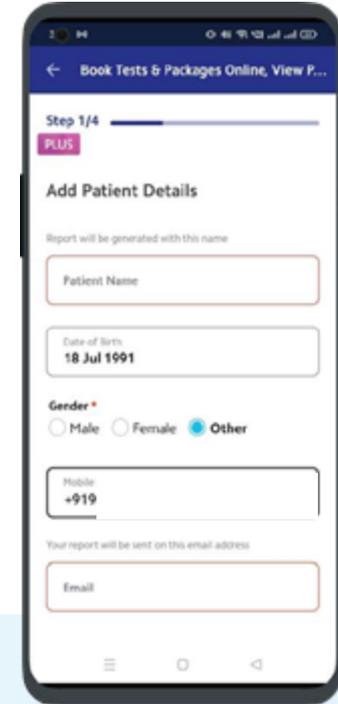
Fill in patient details
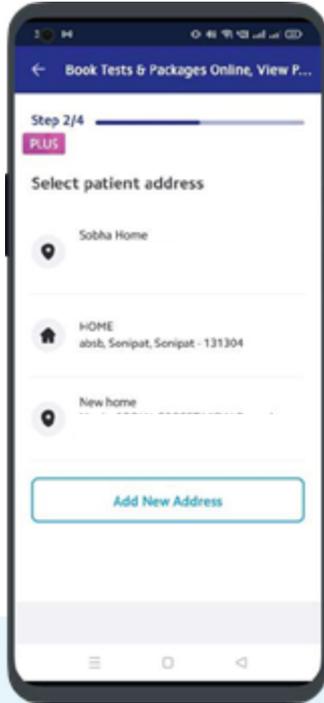
Add the address
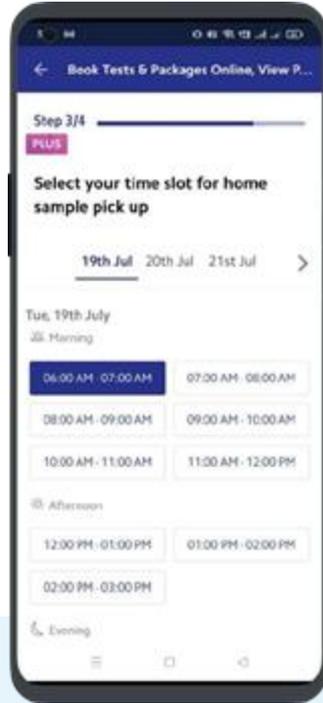
Select the preferred date and time
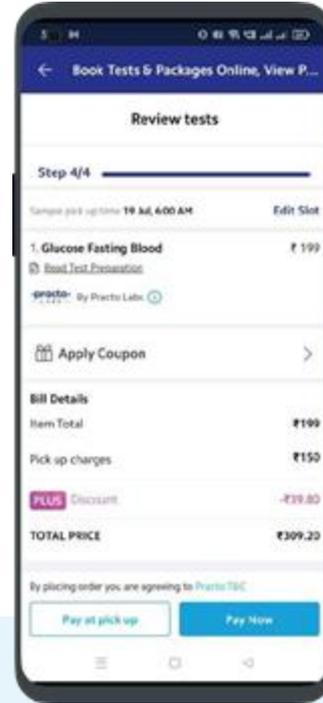
Review the details and proceed to Pay Now
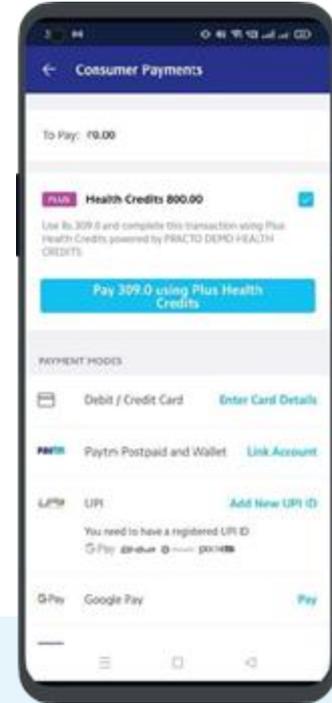
Proceed to make payment online.

(You can use any of the available payment methods)

How to Place Medicine Order?
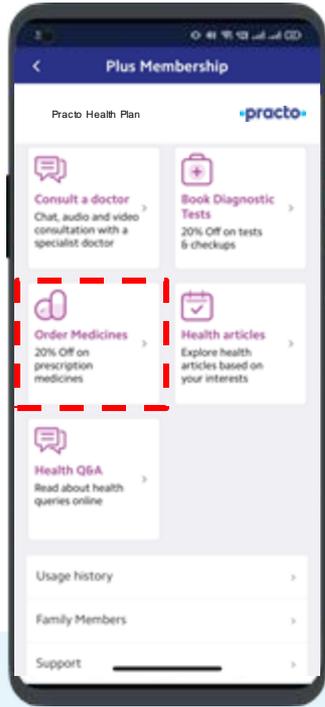

Click on Order Medicines
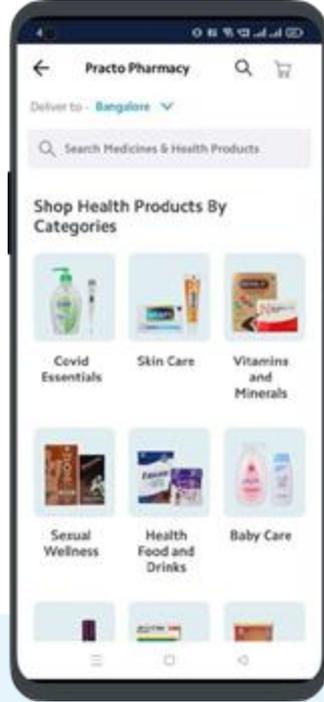
Set your location and search for the medicine you want to order
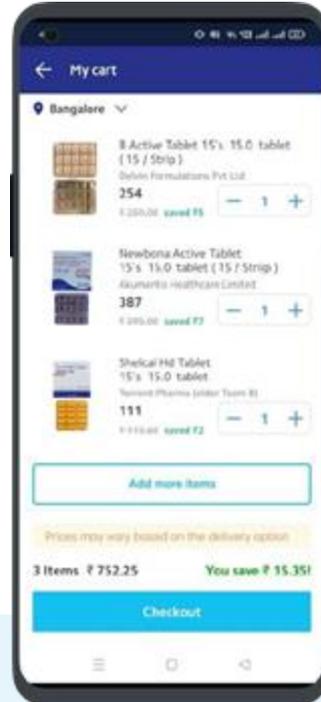
Review your cart orders and click on checkout

Add your delivery address and click on Confirm
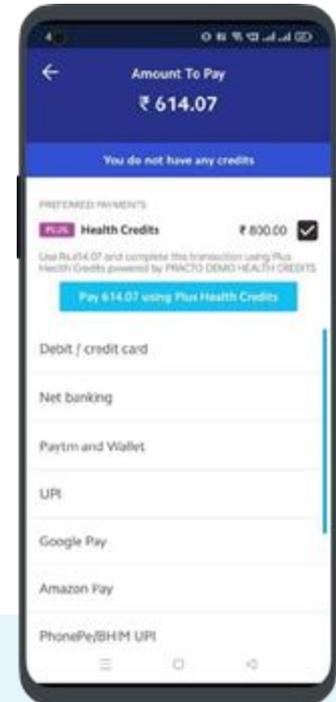
Proceed to make payment online.

(You can use any of the available payment methods)

How to add family members to the program?
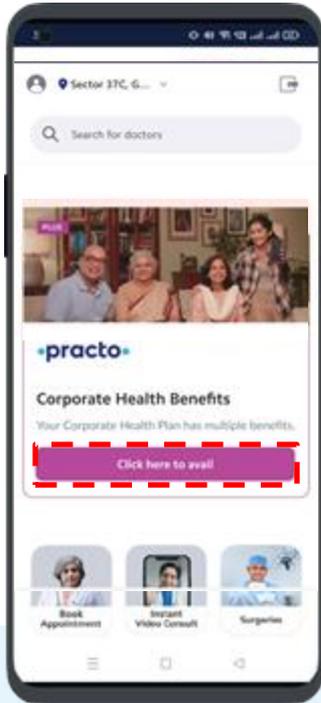
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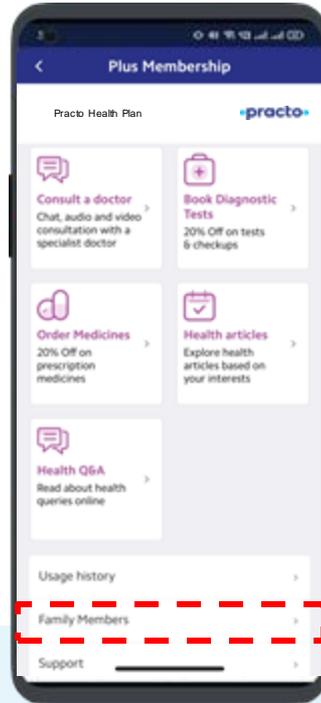
Click on Family Members
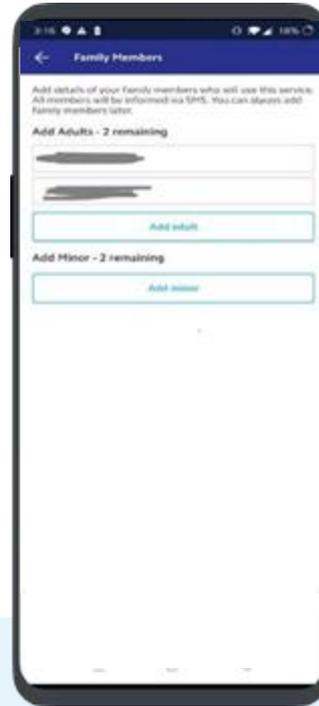
Click on Add adult or Add minor

Fill in the phone no., gender and e-mail and click on Add Member

If you face any trouble while activating your plan or downloading the app you can reach out to us on 📞 08045683291

Thank You!

Wishing you the Best of Health :)