



CENTRAL OFFICE, CHANDERMUKHI, NARIMAN POINT MUMBAI-21

To avoid the inconvenience caused by Unsolicited Commercial Communication (UCC), a customer can opt to block all commercial communications or can selectively block commercial communications as per preference categories through the Telecom Service Provider's App/ Website, TRAI DND App, or Call/SMS to '1909'.

Registration of Complaints:

(1) In case of receiving spams in spite of registering on DND: Make DND complaint at the respective Telecom Service Provider's App/ Website, TRAI DND App, or Call/ SMS to '1909'.

(2) In case of receiving suspected fraud communication: Report any suspected fraud communication received within last 30 days on 'Chakshu' platform of Department of Telecommunications (DoT) at <https://sancharsaathi.gov.in/sfc/>.

(3) In case fraud/ cyber-crime has already happened: If customer has already lost money due to financial fraud, or is a victim of cyber-crime, please report at cyber-crime helpline number '1930' or website <https://www.cybercrime.gov.in>.