

**ANNEXURE-A**

**INVESTOR GRIEVANCE ESCALATION MATRIX-DEPOSITORY PARTICIPANT 38700 AND  
KEY MANAGERIAL PERSONNEL**

Detail of	Contact Person/Designation	Address	Contact no.	Email-ID	Working Hours
Client Servicing	Mr. Mangesh Thakur- Assistant Manager	Capital Market Services Branch, MMO Building Ground Floor, Fort Mumbai-400001	022-4962 8971	centraldemat@centralbank.co.in	10.00am to 5.00pm
Head Of Client Servicing	Mr. Mangesh Thakur- Assistant Manager	Capital Market Services Branch, MMO Building Ground Floor, Fort Mumbai-400001	022-4962 8971	centraldemat@centralbank.co.in	10.00am to 5.00pm
Compliance Officer	Mr. Rakesh Kumar Sharma – Chief Manager	Capital Market Services Branch, MMO Building Ground Floor, Fort Mumbai-400001	+91 7506 3699 03	agmmum4082@centralbank.co.in	10.00am to 5.00pm
CEO	Mr. Avinash Kumar DGM	Emerging Business Branch, MMO Building Ground Floor, Fort Mumbai-400001	022-4057 5729	dgm2ebdco@centralbank.co.in	10.00am to 5.00pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at [https://www.cdslindia.com/Footer/grievances/asp](https://www.cdslindia.com/Footer/grievances.aspx) or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref. No. while raising your complaint at SEBI SCORES/Depository portal.

