कॅपिटल मार्केट सर्व्हिसेस शाखा मुंबई

कॅपिटल मार्केट सर्व्हिसेस शाखा मुंबई **Capital Market Services Branch Mumbai**

Investor complaints Data-Depository Participants

Data for Every Month Ending – August 2025

| S.No | Received from | Forward from | Receive d during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution a time ^ (in days) |
|------|-------------------------------|--------------|-------------------------------------|------------------|----------|---|---|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORE S) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositor ies | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (If aby) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of Monthly Disposal of Complaints.

| S.No | Month | Carried forward from Previous Month | Received | Resolved | Pending |
|------|-----------|--|----------|----------|---------|
| 1 | April -24 | 0 | 0 | 0 | 0 |
| 2 | May-24 | 0 | 0 | 0 | 0 |

तल मंजिल, मंमुका बिल्डिंग, महात्मा गांधी रोड, फोर्ट, मुंबई - 400 001. फोन : 022 - 4962 897

Ground Floor, MMO Building, Mahatma Gandhi Road, Fort, Mumbai- 400 001. Tel.: 022 - 4962 8971 E-Mail: agmmum4082@centralbank.co.in, centraldemat@centralbank.co.in, asba4082@centralbank.co.in

केन्द्रीय कार्यालय : चंद्रमुखी, नरीमन पाँईन्ट, मुंबई - ४०० ०२१ Central Office : Chander Mukhi, Nariman Point, Mumbai - 400 021

| S.No | Month | Carried forward from Previous Month | Received | Resolved | Pending |
|------|---------|--|----------|----------|---------|
| 3 | June-24 | 0 | 0 | 0 | 0 |
| 4 | July-24 | 0 | 1 | I | 0 |
| 5 | Aug-24 | 0 | 1 | 1 | 0 |
| 6 | Sep-24 | 0 | 0 | 0 | 0 |
| 7 | Oct-24 | 0 | 0 | 0 | 0 |
| 8 | Nov-24 | 0 | 0 | 0 | 0 |
| 9 | Dec-24 | 0 | 0 | 0 | 0 |
| 10 | Jan-25 | 0 | 0 | 0 | 0 |
| 11 | Feb-25 | 0 | 0 | 0 | 0 |
| 12 | Mar-25 | 0 | 0 | 0 | 0 |

TREND OF ANNUAL DISPOSAL OF COMPLAINTS

| S.NO | YEAR | CARRIED | RECEIVED | RESOLVED | PENDING AT |
|------|---------|----------|-------------|------------|------------|
| | | FOREARD | DURINGL THE | DURING THE | THE END OF |
| | 1 = | FROM | YEAR | YEAR | THE YEAR |
| | | PREVIOUS | * 1 | | |
| | | YEAR | | | |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 4 | 4 | 0 |
| 7 | 2023-24 | 0 | 2 | 2 | 0 |
| 8 | 2024-25 | 0 | 2 | 2 | 0 |

Mrityunjay Kumar Jha Chief Manager/Compliance Officer Central Bank Of India

Capital Market Service cell, Ground floor MMO Building, Fort, Mumbai. 400001