

### CORRIGENDUM

**Ref No. GEM/2025/B/5976142 “Selection of Service Providers for End to End Implementation of Reconciliation Solution for all types of Digital Transactions on OPEX Model”**

Sl.	RFP Page No.	RFP Clause Name & No.	RFP Clause	Amendments
1	-	-	Last Date and Time for Submission of Bid: 24.03.2025 at 3.00 PM  Technical Bid Opening Date & time: 24.03.2025 at 03:30 PM	Last Date and Time for Submission of Bid: <b>23.04.2025 at 3.00 PM</b>  Technical Bid Opening Date & time: <b>23.04.2025 at 03:30 PM</b>
1	96	Annexure XI- Proforma of Commercial response	Annexure XI- Proforma of Commercial response	Kindly refer <b>revised Annexure XI - Proforma of Bill of Material – BOM (Commercial Response)</b>
2	114	ANNEXURE - XXI - Scope of Work	Database (Oracle 19c etc.),	<b>Bank shall provide the EULA licenses for ORACLE database as per the requirement of the Bidder / OEM.</b>
3	-	General	Independent External Monitor (IEM)	The Independent External Monitors (IEMs) to review independently and objectively, whether and to what extent parties have complied with their obligation under the Integrity pact. The details of IEM is as under:  1. Mr. Anant Kumar e-mail id – <a href="mailto:anant_in@yahoo.com">anant_in@yahoo.com</a>  2. Mr. Nirmal Anand Joseph Deva e-mail id – <a href="mailto:meghanadeva2022@gmail.com">meghanadeva2022@gmail.com</a>

4	109	ANNEXURE-XVIII (a)	Shareholding structure of the OEM as on 31.03.2023	<b>Kindly refer revised Annexure XVIII (a)</b>
5	110	ANNEXURE-XVIII (b)	Shareholding structure of the OEM as on 31.03.2023	<b>Kindly refer revised Annexure XVIII (b)</b>
6	3	EMD	Rs. 25,00,000.00 (Twenty five lakhs only) in the form of Demand Draft in favor of Central Bank of India, payable at Mumbai. EMD can also be paid in the form of Bank Guarantee (BG) of any scheduled commercial Bank other than Central Bank of India.	Rs. 25,00,000.00 (Twenty five lakhs only) in the form of Demand Draft in favor of Central Bank of India, payable at Mumbai. EMD can also be paid in the form of Bank Guarantee (BG) of any scheduled commercial Bank other than Central Bank of India.  <b>The categories of service provider / bidder / OEM mentioned in clause no. 4. Xiii (m) of GeM ‘General Terms and Conditions on GeM 4.0 (Version 1.21) dt 18th January 2025 shall be exempted from furnishing Bid security / EMD.</b>
7	-	General	Manufacturer Authorization Form (MAF)	Bidder / OEM to submit the requisite Form marked as Annexure – XXXI

**ANEXURE-XI**

**Proforma for Bill of Material – BOM (Commercial response)**

(Include Indicative Price Bid Only – Not to be included in Technical Bid)

(Final Price Bid To be submitted after Reverse Auction)

**The Assistant General Manager  
Central Bank of India  
DP&TB Department  
1st Floor, MMO Building  
Fort, Mumbai 400023**

Reg: RFP OF “Reconciliation Application under Opex model along with manpower for operational and technical activities” for End-to-End Implementation of Universal Reconciliation System & Dispute Handling Process for Digital Banking Channels & Products.

Year	Financial Transactions Estimated (In Crore)	Price per Transaction	Total cost expected	GST	Total cost including GST
	A	B	C (A*B)	D	E (C+D)
2025-26	518.90				
2026-27	705.30				
2027-28	963.15				
2028-29	1321.45				
2029-30	1821.85				
<b>Total Projection</b>	<b>5330.65</b>				

Note: Number of Annual transactions mentioned is indicative only.

Paise per transaction to be quoted in four (4) decimal and should be written in words and figures.

1. The "per transaction rate" quoted should be including GST and should be uniform for all 5 years.
2. The price should be mentioned in Words also. In case any difference in rate quoted words and figure, the rate written in words will be considered for Final Bidding.
3. Bidder will be paid per transaction basis.
4. The bidder has to submit the commercial bid only in the above format. Any other format would be summarily rejected at the time of opening the bid.



5. The prices for Hardware, Software, Customer Care Support and man power etc. being provided shall be included in the above commercials.
6. L1 will be determined based on the Reverse Auction Process in GeM portal.
7. Projections are indicative only for arriving L1 and payment to be released on actual basis only and bidder have no recourse.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Email ID:**

**Mobile No:**

**Telephone No.:**

**Seal of Company:**

**INDICATIVE TOTAL COST OF OWNERSHIP (TCO) FOR 5 YEARS IS BASED ON ASSUMPTION**



ANNEXURE-XVIII (a)

**CERTIFICATE FOR COMPLIANCE OF ORDER PP NO-1 GFR 2017 RULE 144 (xi)**

**RFP of “Reconciliation Application under outsourced model along with manpower for operational and technical activities” for End-to-End Implementation of Universal Reconciliation System & Dispute Handling Process for Digital Banking Channels & Products**

**(To be provided on letter head by each Bidder)**

We M/s \_\_\_\_\_, OEM of \_\_\_\_\_ (item), having model No/version no/Service.: \_\_\_\_\_, offered in this RFP, through our authorized Service provider, M/s \_\_\_\_\_, hereby undertake that we fully comply, without any deviation, with the Order (Public Procurement No.1) dt:23.07.2020 issued by Ministry of Finance, Department of Expenditure regarding Restriction under Rule 144(xi) in the GFR 2017.

The following is the details of Share Holding structure of our Company and our Parent Company:

**Service Provider Name:**

**Registered Address of the Bidder:**

Shareholding structure of the OEM as on 31.03.2024		
%age of shares held	Name of holding Company/Individual	Registered Address of the share holding company/Individual

**Bidder’s Parent Company &/ Owner/Beneficial Owner Name:**

**Registered Address of the Bidder’s Parent Company:**

Shareholding structure of the OEM’s Parent Company as on 31.03.2024		
%age of shares held	Name of holding Company/Individual	Registered Address of the share holding company/Individual

If at any time our undertaking is found false or non-compliant with the above order of the Ministry of Finance, Bank may immediately terminate the contract and may take legal action in accordance with the law.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Email ID:**

**Mobile No:**

**Telephone No.:**

**Seal of Company:**



ANNEXURE-XVIII (b)

**CERTIFICATE FOR COMPLIANCE OF ORDER PP NO-1 GFR 2017 RULE 144 (xi)**

**RFP of “Reconciliation Application under outsourcing model along with manpower for operational and technical activities” for End-to-End Implementation of Universal Reconciliation System & Dispute Handling Process for Digital Banking Channels & Products (To be provided on letter head of OEM)**

We M/s \_\_\_\_\_, have directly participated in the captioned RFP and hereby undertake that we fully comply, without any deviation, with the Order (Public Procurement No.1) dt:23.07.2020 issued by Ministry of Finance, Department of Expenditure regarding Restriction under Rule 144 (xi) in the GFR 2017.

The following is the details of Share Holding structure of our Company and our Parent Company:

**Bidder Name:**

**Registered Address of the Bidder:**

Shareholding structure of the Bidder as on 31.03.2024		
%age of shares held	Name of holding Company/Individual	Registered Address of the share holding company/Individual

**Bidder’s Parent Company &/ Owner/Beneficial Owner Name:**

**Registered Address of the Bidder’s Parent Company:**

Shareholding structure of the Bidder’s Parent Company as on 31.03.2024		
%age of shares held	Name of holding Company/Individual	Registered Address of the share holding company/Individual

If at any time our undertaking is found false or non-compliant with the above order of the Ministry of Finance, Bank may immediately terminate the contract and may take legal action in accordance with the law.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Email ID:**

**Mobile No:**

**Telephone No.:**

**Seal of Company:**



ANNEXURE - XXXI

**Manufacturer's Authorization Form**

To  
Asst. General Manager  
Central Bank of India  
DPTB Dept.  
MMO Fort Mumbai

Ref. Your Tender document No....., dated .....

We ..... (Name of the Manufacturer) who are established and reputable manufacturers of ..... having factories at ....., ....., ....., ..... and ..... do hereby authorize M/s ..... (who is the Bidder submitting its bid pursuant to the Request for Proposal issued by the Bank) to submit a Bid and negotiate and conclude a contract with you for supply of equipment manufactured by us against the Request for Proposal received from your Bank by the Bidder and we have duly authorized the Bidder for this purpose.

We, hereby, extend warranty for the equipment and support services offered for our products supplied against this RFP by the above-mentioned Bidder.

If Bank desires transfer of the warranty and support services, supposed to be delivered by the successful Bidder, to its preferred Bidder, in such a case, OEM should transfer such warranty and support services without any additional cost to the Bank.

Yours Faithfully,

Authorized Signatory

(Name, Phone No., Fax, E-mail)

*(This letter should be on the letterhead of the Manufacturer duly signed & seal by an authorized signatory)*