

Date: 12.12.2024

Corrigendum-1

Corrigendum for Tender No. RFP/2024-25/2 dated 28.10.2024 RFP for “Empanelment of vendors for end-to-end solutions to merchant acquiring business through supply, installation, maintenance and management of Soundbox with QR codes at merchant establishments on OPEX as well as CAPEX model at applicable charges”

Revised Date & Time of Bid Submission

Revised Last Date and Time for receipt of Bids (Commercial & Technical)	31-12-2024 at 03:00 PM
Date and Time of opening of Technical Bids	31-12-2024 at 03:30 PM

Changes in clause:

Sr.	RFP Page No.	RFP Section	Existing Clause	Revised Clause
1	18	Scope of Work	Bidder to provide free of cost replacement of soundbox in case of manufacturing defect, malfunctioning or any other issue not attributable to the merchant. In case of physical damage due to improper handling by the merchant within first year of installation, the Bank will pay 6 month rent as replacement cost. After completion of first year, the soundbox should be replaced free of cost even in case of physical damage.	Bidder to provide free of cost replacement of soundbox in case of manufacturing defect, malfunctioning or any other issue not attributable to the merchant. In case of physical damage due to improper handling by the merchant within 18 months of installation, the Bank will pay 6 month rent as replacement cost. After completion of 18 months, no payment in lieu of replacement will be made to the vendor.