

RFP Tender No. CO: DIT: PUR: 2024-25:409 - Pre-Bid Query Responses

Sr No #	Page #	Section	Clarification point as stated in the tender document	Comment/ Suggestion/Query	Bank's Response
1	8	Invitation for Tender Offer	Date, Time of Pre-Bid Meeting 12/11/2024 Time :- 03:30 PM Department of IT, 1st Floor, Central Bank of India Plot No. 26, Sector-11, CBD Belapur, Navi Mumbai – 400614 OR Depending upon the situation, meeting may be held virtually through Video Conferencing	We request for a virtual pre bid meeting	Okay
2	8	3. Invitation for Tender Offer	Last Date and Time for Bid Submission - 28/11/2024 upto 3:00 PM	There are multiple process and approval required in the bid, we would like to request for the bid extension for 2-3 weeks from the current bid submission date.	Please refer Corrigendum - Sr No # 1
3	13	Scope of the Assignment	RFP preparation and Bid process management for selection of service provider for new applications and associated hardware	Does this imply RFP preparation and Bid process management for selection of service provider for new applications and associated hardware project take place even when CBI/ RRBs decide to renews the existing maintenance contract	Yes, it is for new application procurement.
4	15	Section 2: Point 1.10	Consultant should make complete study the new Finacle Version for RRB and suggest the methodology, business process reengineering to be carried out by RRBs, so that bank can move to next version of Finacle.	The consultant need to understand the Finacle suite deployed at each of the RRB to perform the BPR. Hence the consultant has to visit both the RRBs headoffice to perform the exercise. This will require time and effort. Hence request Bank to cosnider T+3 Months for all the deliverables of IT Strategy	No Change
5	16	As-Is Study: Study the existing IT Infrastructure at the RRBs A - Deliverable & Acceptance Criteria Point - 2	Deliverables: IT strategy document covering the aspects in scope defined above along with the indicative/ tentative financial outlay and procurement strategy for the various components. Strategy should also cover RRB IT Resource Planning. Timelines: T*+2 Months	We request you to please amende the clause as: Deliverables: IT strategy document covering the aspects in scope defined above along with the indicative/ tentative financial outlay and procurement strategy for the various components. Strategy should also cover RRB IT Resource Planning. Timelines: T*+3 Months	No Change
6	16	As-Is Study: Study the existing IT Infrastructure at the RRBs A - Deliverable & Acceptance Criteria Point - 3	Deliverables: Preparation of Information Security framework including devising policies/procedures/guidelines etc. Timelines: T*+2 Months	We request you to please amende the clause as: Deliverables: Preparation of Information Security framework including devising policies/procedures/guidelines etc. Timelines: T*+4 Months	No Change
7	17	18. Detailed Scope of Work – CBS Contract Renewal	Define a roadmap for CBS contract renewal or transition to a new system integrator.	Will the consultant be involved in employee training or change management processes during the transition to a new CBS system, if required?	Yes, Consultant is required to plan the schedule for employee training and change management process for smooth transition of CBS system
8	18	18. Detailed Scope of Work – CBS Contract Renewal	Review existing facilities management and suggest a suitable model.	Will the consultant be responsible for reviewing only IT-related facilities management, or does it include other operational areas as well?	The consultant has to review existing facilities management having prime focus on IT related activities, however, if necessary, other associated activites also need to be looked into.
9	19	RFP Preparation, Vendor Evaluation and Selection	Evaluate the business functionalities of current RRBs CBS	Does this imply Bank intends to procure a new Core Banking Solution	No
10	21	18. Detailed Scope of Work – RFP Preparation, Vendor Evaluation & Selection	Solutions envisaged include procurement of EFRMS, SOC tools, and others.	Can the Bank provide a list of current software and tools in use for these solutions, to aid in evaluating upgrade or replacement needs?	The needful details will be shared to the successful bidder.

11	21	18. Detailed Scope of Work – RFP Preparation, Vendor Evaluation & Selection	Consultant to define the functional and technical requirements for applications and infrastructure.	Will the consultant be required to work with the Bank's technical teams to define these requirements, or is this solely the consultant's responsibility?	Yes, the consultant will be required to work with the Bank's technical teams to define the requirements.
12	22	Acceptance of Delivered Hardware and Software	Timelines: X*+15 X = Date of communication (in writing) by the Bank for initiation/completion of underlying activity	Does this timeline imply that post submission of deliverables by the engagement team, bank will confirm it's submission 15 days post submission	No, Timelines shall be counted from the date of communication (in writing) by the Bank hereby quoted as "X" for initiation/completion of underlying activity and the same will be 15 days.
13	24	18. Detailed Scope of Work – Project Management	Consultant to set up a Project Management Office (PMO) and monitor the project's lifecycle.	Is there an existing PMO with project managers that the consultant will work with, or will the consultant need to create a PMO from scratch?	RRBs PMO team is already functional
14	25	18. Detailed Scope of Work – Project Management	The consultant will monitor UAT and SIT testing phases.	Does the Bank have predefined UAT/SIT test cases, or will the consultant be responsible for developing these test scenarios?	The Consultant is expected to guide on UAT and SIT test cases
15	25	Resource Experience: The resources proposed for the engagement should have the following experience: 1. Partner/ Director:	Should have 7+ years of relevant consulting experience for BFSI clients in India. The engagement partner should have in the past handled at least 5 end-to-end core banking advisory projects for large public sector banks in India	We request you to please amende the clause as: "Should have 7+ years of relevant consulting experience for BFSI clients in India. The engagement partner should have in the past handled at least 2 end-to-end core banking advisory projects for public/ private sector banks in India"	No Change
16	25	Resource Experience: The resources proposed for the engagement should have the following experience: 2. Engagement Manager:	i. Should be a B. Tech/ MBA/ MCA / Science Graduate ii. Should have 5+ years of relevant consulting experience for BFSI clients in India iii. Should have at least experience of at least 2 Core Banking Consultancy for PSU banks in India	We request you to please amende the clause as: "i. Should be a B. Tech/ MBA/ MCA / Any Graduate ii. Should have 5+ years of relevant consulting experience for BFSI clients in India iii. Should have at least experience of at least 1 Core Banking Consultancy for PSU banks in India"	No Change
17	26	18. Detailed Scope of Work – Project Management	Consultant to review the end-user training plan and monitor end-user training.	Will the consultant be responsible for creating the training materials, or will this be handled by the vendor?	The training material will be provided by the vendor.
18	26	Resource Experience: The resources proposed for the engagement should have the following experience: 3. Senior Resource (Technical):	i. Should have at least 10 years of work experience. ii. Should be a Science Graduate / B. Tech / MBA / MCA iii. Should have at least 2 of the following 3 certifications CCNA / CCNP / ITIL iv. Should have done at least 5 end to end technical core banking consultancy projects for public sector banks in India	We request you to please amende the clause as: "i. Should have at least 10 years of work experience. ii. Should be a Science Graduate / B. Tech / MBA / MCA iii. Should have at least 2 of the following 3 certifications CCNA / CCNP / ITIL / CISM / CISA / PMP / Prince2 iv. Should have done at least 2 end to end technical core banking consultancy projects for public sector banks in India"	Please refer Corrigendum - Sr No # 2
19	26	Resource Experience: The resources proposed for the engagement should have the following experience: 4. Senior Resource (Functional):	i. Should have at least 10 years of work experience. ii. Should be either a B. Tech / MBA / MCA/Graduate iii. Should have 5+ years of banking domain experience and should have worked in a Bank iv. Should have done at least two prior project as functional consultant for the proposed solution v. Should have domain expertise vi. Should have project Management experience	We request you to please amende the clause as: "i. Should have at least 10 years of work experience. ii. Should be either a B. Tech / MBA / MCA/Graduate iii. Should have 5+ years of banking domain experience iv. Should have done at least two prior project as functional consultant for the proposed solution v. Should have domain expertise vi. Should have project Management experience"	Please refer Corrigendum - Sr No # 3

20	26	Resource Experience: The resources proposed for the engagement should have the following experience: 5. Junior Resource (Technical):	i. Should have at least 4 years of work experience. ii. Should be either a B. Tech / MBA / MCA / Science graduate iii. Should have done at least one prior core banking project iv. Should have hands on experience on the proposed technology	We request you to please amende the clause as: "i. Should have at least 3 years of work experience. ii. Should be either a B. Tech / MBA / MCA / Any graduate iii. Should have done at least one prior core banking project iv. Should have hands on experience on the proposed technology"	No Change
21	26	Resource Experience: The resources proposed for the engagement should have the following experience: 6. Junior Resource (Functional):	i. Should have at least 4 years of work experience. ii. Should be either B. Tech / MBA / MCA/Graduate iii. Should have banking domain experience iv. Should have done at least one prior core banking project as functional consultant v. Should have domain expertise vi. Should have project Management experience.	We request you to please amende the clause as: "i. Should have at least 3 years of work experience. ii. Should be either B. Tech / MBA / MCA/Graduate iii. Should have banking domain experience iv. Should have Done at least one prior core banking project as functional consultant v. Should have domain expertise vi. Should have project Management experience."	No Change
22	26	Section 4: 4.16. Resource Experience : Project (b) table	Two (2) Full time Resources & One (1) resource available 50% of the time	It is not clear from the RFP that what is the required experience for the Two (2) full time resource and 1 resource with 50% availability and what will be the project location.	For Full Time :- One Senior Resource and One Junior Resource For 50 % availability :- Engagement Manager Resource
23	28	Eligibility Criteria	Bidder should not have been blacklisted by the IBA/ RBI/Govt./Public Sector undertakings or any other financial institution/s during the last three financial years and the said disability is in force.	Can this be revised to 'Bidder should not have been blacklisted by the IBA/ RBI/Govt./Public Sector undertakings or any other financial institution/s at the time of bidding'	No Change
24	28	Confirmation of Eligibility Criteria Point - 10	The Bidder must have prior experience of providing IT Consultancy Services for Current State Assessment, Preparation of Core Banking and allied applications and infrastructure RFP/ Renewal of existing Core Banking contract, Vendor Evaluation & Selection and Project Management for at least One Scheduled Commercial Bank / Public Sector Bank / Private Sector Banks / Financial Institutions with minimum 1000 branches/ offices in India in the last 5 years as on the date of Bid Submission.	We request you to please amende the clause as: "The Bidder must have prior experience of providing IT Consultancy Services for Current State Assessment, Preparation of Core Banking and allied applications and infrastructure RFP/ Renewal of existing Core Banking contract, Vendor Evaluation & Selection and Project Management for at least One Scheduled Commercial Bank / Public Sector Bank / Private Sector Banks / Financial Institutions with minimum 1000 branches/ offices in India."	No Change
25	30	Detailed Technical Evaluation Criteria Section A – Credentials - #1	The Bidder should have experience in the following areas in the last 5 years: 1. IT Strategy; 2. CBS Contract Renewal; 3. RFP Preparation; 4. Vendor Evaluation & Selection; 5. Data Centre Infrastructure; 6. IT Project management; 7. Cyber Security; 8. Networking; 9. Digital Banking; 10. Enterprise Service Bus; 11. Treasury Solution; 12. Setup of Call Centre Completed or on-going projects in at least One Scheduled Commercial Bank/ BFSI with 1000 branches/ offices in India in last 5 years. The experience should only be from a Single Client.	Can this be revised to 'Completed or on-going projects in at least One Scheduled Commercial Bank/ BFSI in last 5 years. The experience should can be across multiple BFSI clients '.	Please refer Corrigendum - Sr No # 4

26	31	<p>Detailed Technical Evaluation Criteria</p> <p>Section B - People with expertise - #3</p>	<p>The proposed Key project leader who will be associated with project should be having at least 10 years of work experience and should have experience across areas like:</p> <p>1. IT Strategy; 2. CBS Contract Renewal; 3. RFP Preparation; 4. Vendor Evaluation & Selection; 5. Data Centre Infrastructure; 6. IT Project management; 7. Cyber Security; 8. Networking; 9. Digital Banking; 10. Enterprise Service Bus; 11. Treasury Solution; 12. Setup of Call Centre</p> <p>Scoring Methodology Project Experience: Total years of Experience: Total years of IT Consultancy Experience: * >10 years and <15 years – 1 Marks * >15 years and <20 years – 1.5 Marks * >20 Years – 2.5 Marks Education Qualification: * BE/ B. Tech - 1 Marks * MBA/ MBA Equivalent Post Graduation – 1.5 Marks * BE/ B. Tech and MBA/ MBA Equivalent Post Graduation – 2.5 Marks Project Experience: IT Consultancy experience for Public Sector Banks for more than 9 areas: * >=1 Banks and <2 Banks – 3 Marks * >=2 Banks and <3 Banks – 5 Marks * >=3 Banks – 10 Marks Documentary Evidence:</p>	<p>Can the project experience part be revised to</p> <p>'Project Experience: IT Consultancy experience for BFSI clients for more than 3 areas: * >=1 Banks and <2 Banks – 3 Marks * >=2 Banks and <3 Banks – 5 Marks * >=3 Banks – 10 Marks'</p>	<p>Please refer Corrigendum - Sr No # 5</p>
27	32	<p>Detailed Technical Evaluation Criteria</p> <p>Section B - People with expertise - #4</p>	<p>The proposed Key Project Manager who will be associated with this Project should be having at least 7 years of work experience across areas like:</p> <p>1. IT Strategy; 2. CBS Contract Renewal; 3. RFP Preparation; 4. Vendor Evaluation & Selection; 5. Data Centre Infrastructure; 6. IT Project management; 7. Cyber Security; 8. Networking; 9. Digital Banking; 10. Enterprise Service Bus; 11. Treasury Solution; 12. Setup of Call Centre</p> <p>1. IT Strategy; 2. CBS Contract Renewal; 3. RFP Preparation; 4. Vendor Evaluation & Selection; 5. Data Centre Infrastructure; 6. IT Project management; 7. Cyber Security; 8. Networking; 9. Digital Banking; 10. Enterprise Service Bus; 11. Treasury Solution; 12. Setup of Call Centre</p> <p>Scoring Methodology Project Experience: Total years of Experience: Total years of IT Consultancy Experience: * >7 years and <10 years – 1 Marks * >10 years and <15 years – 2 Marks * >15 Years – 3 Marks Project Experience: IT Consultancy experience for a Public Sector Bank for the areas:</p>	<p>Can the project experience part be revised to</p> <p>'Project Experience: IT Consultancy experience for a BFSI client for the areas: * >=5 areas and <7 areas – 3 Marks * >=7 areas and <9 areas – 5 Marks * >=9 areas – 7 Marks'</p>	<p>Please refer Corrigendum - Sr No # 6</p>

28	32	<p>Detailed Technical Evaluation Criteria</p> <p>Section B - People with expertise - #5</p>	<p>The proposed Key team member who will be associated with project should be having at least 4 years of work experience and should have experience across areas like:</p> <p>1. IT Strategy; 2. CBS Contract Renewal; 3. RFP Preparation; 4. Vendor Evaluation & Selection; 5. Data Centre Infrastructure; 6. IT Project management; 7. Cyber Security; 8. Networking; 9. Digital Banking; 10. Enterprise Service Bus; 11. Treasury Solution; 12. Setup of Call Centre</p> <p>Scoring Methodology Total years of Experience: Total years of IT Consultancy Experience: * >4 years and <7 years – 0.25 Marks * >7 years and <10 years – 0.5 Marks * >10 Years – 1 Marks Project Experience: IT Consultancy experience for a Public Sector Bank for the areas: * >=5 areas and <7 areas – 2 Marks * >=7 areas and <9 areas – 3 Marks * >=9 areas – 4 Marks</p>	<p>Can the project experience part be revised to</p> <p>'Project Experience IT Consultancy experience for a BFSI client for the areas: * >=5 areas and <7 areas – 2 Marks * >=7 areas and <9 areas – 3 Marks * >=9 areas – 4 Marks'</p>	<p>Please refer Corrigendum - Sr No # 7</p>
29	32	<p>Detailed Technical Evaluation Criteria: SECTION B – PEOPLE WITH EXPERTISE The Consultant should have a pool of resources in the below mentioned areas. The areas of expertise are:</p> <p>Point - 4</p> <p>The proposed Key Project Manager who will be associated with this Project should be having at least 7 years of work experience</p>	<p>Total years of Experience: Total years of IT Consultancy Experience: <ul style="list-style-type: none"> • >7 years and <10 years – 1 Marks • >10 years and <15 years – 2 Marks • >15 Years – 3 Marks Project Experience: IT Consultancy experience for a Public Sector Bank for the areas: <ul style="list-style-type: none"> • >=5 areas and <7 areas – 3 Marks • >=7 areas and <9 areas – 5 Marks • >=9 areas – 7 Marks Documentary Evidence: 1. Documentary proof satisfying the criteria should be submitted on the letter head</p>	<p>We request you to please amend the scoring methodology as below:</p> <p>Total years of Experience: Total years of IT Consultancy Experience: <ul style="list-style-type: none"> • >5 years and <7 years – 1 Marks • >7 years and <10 years – 2 Marks • >10 Years – 3 Marks Project Experience: IT Consultancy experience for a Public Sector Bank for the areas: <ul style="list-style-type: none"> • >=3 areas and <5 areas – 3 Marks • >=5 areas and <7 areas – 5 Marks • >=7 areas – 7 Marks Documentary Evidence: 1. Documentary proof satisfying the criteria should be submitted on the letter head</p>	<p>No Change</p>

30	46	Section 4: 32. Instructions to Bidders for e-Tendering Process Format of Technical Offer	Block diagram of the solution offered. The block diagram will contain the following information <input type="checkbox"/> The equipment(s) used in the solution. <input type="checkbox"/> Different modules used. <input type="checkbox"/> Cables and other components included in the offer. <input type="checkbox"/> Interconnection of all the components offered. <input type="checkbox"/> Full details of the proposed solution in terms of technical capabilities. Scheduled date of commencement of delivery and completion of the project <input type="checkbox"/> Project Schedule for completing the work (Delivery and implementation) <input type="checkbox"/> Terms and Conditions Compliance Table as per the format given in the RFP. This table must cover bidder's response to all the terms and conditions specified in the tender document. <input type="checkbox"/> Warranty details (for all relevant schedules). This should not contain any price information. <input type="checkbox"/> Printed Technical Brochures and data sheets pertaining to different components offered. <input type="checkbox"/> Manufacturer's Authorization Form. <input type="checkbox"/> The support and Maintenance plan for Bank for the services to be provided during the warranty maintenance period. <input type="checkbox"/> Supporting documents, as asked for in the tender document.	As a consultant we are not providing any equipment(s)/cable/components, from any OEM which requires warranty or block diagram. Hence, kindly request to clarify the point. Seems this is not relevant for Consultancy Project.	Please refer Corrigendum - Sr No # 8
31	53	Section 4: 49. Liquidated Damages	the consultancy company / firm shall be liable to pay the Bank as liquidated damages at the rate of 25% of the total contract value of each assignment for delay of every week or part thereof (for final certification) with maximum limit of 10% of contract value of the TCO.	Please consider the below modified clause: the consultancy company / firm shall be liable to pay the Bank as liquidated damages at the rate of 0.5% of the total contract value of each assignment for delay of every week or part thereof (for final certification) with maximum limit of 10% of contract value of the TCO.	Please refer Corrigendum - Sr No # 9
32	54	Section 4: 50. Earnest Money Deposit	The EMD shall be paid by Demand Draft / Banker's Cheque / Pay Order drawn in favor of "Central Bank of India" payable at Mumbai.	However, In section 4 Submission of Bids Page 39 It is mentioned as "Bid Security Undertaking / Earnest Money Deposit: "Earnest Money Deposit" shall be paid through NEFT (National Electronic Fund Transfer) favoring CENTRAL BANK OF INDIA, BANK ACCOUNT NO. 3287810289 IFSC CODE – CBIN0283154 or by way of Bankers Cheque/Demand Draft/Pay Order favoring or a Bank Guarantee of an equal amount issued by a Commercial Bank (other than Central Bank of India) located in India". Kindly confirm if only Bid Security Undertaking can be submitted for this RFP and also confirm as per Section point 50 can EMD be submitted in form of BG.If Yes, confirm whether soft copy to be attached in the Technical Proposal.	Bidder shall submit EMD by way of NEFT/Demand Draft/Bankers Cheque/Pay Order or Bank Guarantee of an equal amount issued by a Commercial Bank (other than Central Bank of India) located in India". Yes, soft copy to be attached in the Technical Proposal.
33	55	Section 4: 54. Audits	Request to kindly include the phrase in the clause.	any audit/inspection shall be subject to the following: (i) the audit shall be restricted to the engagement and shall be conducted with prior reasonable notice (ii) the auditors or the representatives of Bank for the audit shall not be bidder's competitors; (iii) the audit shall not be conducted more than once in a calendar year and twice in entirety; and (iv) any findings during the audit, shall be shared with Bank and be discussed and agreed mutually with Bank and bidder for its closure.	No Change

34	57	60 - Penalty	A Penalty will be imposed on delay beyond the 15 days from the timelines mentioned in the RFP on account of the bidder in submitting the deliverable/reports @ 2.5 % against the line item of the BoM (Bill of Material) per month and part thereof subject to maximum 10% of the total cost of Purchase Order. The bidder is required to provide a credit note for any penalties imposed as and when required.	Request to modify the clause as - A Penalty will be imposed on delay beyond the 30 days from the timelines mentioned in the RFP on account of the bidder in submitting the deliverable/reports @ 1.5 % against the line item of the BoM (Bill of Material) per month and part thereof subject to maximum 10% of the total cost of Purchase Order. The bidder is required to provide a credit note for any penalties imposed as and when required.	No Change
35	57	Section 4: 61. Confidentiality of Bid documents and Confidentiality of the Project	Request to kindly include the phrase in the clause.	"Notwithstanding anything to the contrary herein, the Service Provider shall be entitled to retain sufficient copies of the Confidential Information to evidence the work performed by it, as per its internal document archiving policy or as per law."	No Change
36	57	Section 4: 60.Penalty	A Penalty will be imposed on delay beyond the 15 days from the timelines mentioned in the RFP on account of the bidder in submitting the deliverable/reports @ 2.5 % against the line item of the BoM (Bill of Material) per month and part thereof subject to maximum 10% of the total cost of Purchase Order. The bidder is required to provide a credit note for any penalties imposed as and when required.	Modified Clause : A Penalty will be imposed on delay beyond the 30 days from the timelines mentioned in the RFP on account of the bidder in submitting the deliverable/reports @ 1.5 % against the line item of the BoM (Bill of Material) per month and part thereof subject to maximum 10% of the total cost of Purchase Order. The bidder is required to provide a credit note for any penalties imposed as and when required.	No Change
37	67	Section 4: 80.Payment Terms	Option B (Table) 20% On completion of transition to New System Integrator	If bank decides to go for PMO Services for End-to-End Vendor Transition, the last payment milestone of 20% is dependent on the new system integrator. There may be instances where due to new System integrator faults the Go Live may get delayed beyond Consultants 24 months duration. Hence request bank to reduce the payment milestone to 5% .	No Change
38	68	Section 4: 80.Payment Terms	Table: Project Management	The last payment milestone 25% On completion of three month of successful installation and completion of all defined Activities are dependent on the selected vendors for the 25 projects. There may be instances the project gets delayed due to some unforeseen reason and within not the limits of Consultant. Request bank to reduce the payment milestone to 10% and consider the below clause: On successful installation and Go Live of the projects	No Change
39	70	Section 5: 82. Annexure I Submission Checklist	Annexure VI -Performance Bank Guarantee Format	PBG can be only submitted post reverse auction and finalization of the selected bidder. Please remove PBG as a part of Technical Proposal.	Bidder is required to submit the sign and stamp copy of Annexure VI - Performance Bank Guarantee format at the time of Technical Bid Submission.

40	30-31	<p>Detailed Technical Evaluation Criteria: Section - A Point-1</p>	<p>The Bidder should have experience in the following areas in the last 5 years:</p> <ol style="list-style-type: none"> 1. IT Strategy 2. CBS Contract Renewal 3. RFP Preparation 4. Vendor Evaluation & Selection 5. Data Centre Infrastructure 6. IT Project management 7. Cyber Security 8. Networking 9. Digital Banking 10. Enterprise Service Bus 11. Treasury Solution 12. Setup Call Centre <p>Completed or on-going projects in at least One Scheduled Commercial Bank/ BFSI with 1000 branches/ offices in India in last 5 years. The experience should only be from a Single Client.</p>	<p>We request you to please amende the clause as:</p> <p>The Bidder should have experience in the following areas:</p> <ol style="list-style-type: none"> 1. IT Strategy 2. CBS Contract Renewal 3. RFP Preparation 4. Vendor Evaluation & Selection 5. Data Centre Infrastructure 6. IT Project management 7. Cyber Security 8. Networking 9. Digital Banking 10. Enterprise Service Bus 11. Treasury Solution 12. Setup Call Centre <p>Completed or on-going projects in at least One Scheduled Commercial Bank/ BFSI with 1000 branches/ offices in India. The experience should only be from a Single Client.</p>	No Change
41	31-32	<p>Detailed Technical Evaluation Criteria: SECTION B – PEOPLE WITH EXPERTISE The Consultant should have a pool of resources in the below mentioned areas. The areas of expertise are:</p> <p>Point - 3</p> <p>The proposed Key project leader who will be associated with project should be having at least 10 years of work experience</p>	<p>Total years of Experience : Total years of IT Consultancy Experience:</p> <ul style="list-style-type: none"> • >10 years and <15 years – 1 Marks • >15 years and <20 years –1.5 Marks • >20 Years – 2.5 Marks <p>Education Qualification:</p> <ul style="list-style-type: none"> • BE/ B. Tech - 1 Marks • MBA/ MBA Equivalent Post Graduation – 1.5 Marks • BE/ B. Tech and MBA/ MBA Equivalent Post Graduation – 2.5 Marks <p>Project Experience:</p> <ul style="list-style-type: none"> • IT Consultancy experience for Public Sector Banks for more than 9 areas: <ul style="list-style-type: none"> o >=1 Banks and <2 Banks – 3 Marks o >=2 Banks and <3 Banks – 5 Marks o >=3 Banks – 10 Marks <p>Documentary Evidence:</p> <ol style="list-style-type: none"> 1. Documentary proof satisfying the criteria should be submitted on the letterhead 	<p>We request you to please amend the scoring methodology as below:</p> <p>Total years of Experience: Total years of IT Consultancy Experience:</p> <ul style="list-style-type: none"> • >5 years and <10 years – 1 Marks • >10 years and <15 years –1.5 Marks • >15 Years – 2.5 Marks <p>Education Qualification:</p> <ul style="list-style-type: none"> • Any Graduate - 1 Marks • BE/ B. Tech/MCA/MBA/Euivalent Post Graduation – 1.5 Marks • BE/ B. Tech and MBA/ MBA Equivalent Post Graduation – 2.5 Marks <p>Project Experience:</p> <ul style="list-style-type: none"> • IT Consultancy experience for Public Sector Banks for more than 9 areas: <ul style="list-style-type: none"> o >=1 Banks and <2 Banks – 3 Marks o >=2 Banks and <3 Banks – 5 Marks o >=3 Banks – 10 Marks <p>Documentary Evidence:</p> <ol style="list-style-type: none"> 1. Documentary proof satisfying the criteria should be submitted on the letterhead 	No Change
42	32-33	<p>Detailed Technical Evaluation Criteria: SECTION B – PEOPLE WITH EXPERTISE The Consultant should have a pool of resources in the below mentioned areas. The areas of expertise are:</p> <p>Point -</p> <p>The proposed Key team member who will be associated with project should be having at least 4 years of work experience</p>	<p>Consultancy Experience:</p> <ul style="list-style-type: none"> • >4 years and <7 years – 0.25 Marks • >7 years and <10 years – 0.5 Marks • >10 Years – 1 Marks <p>Project Experience:</p> <p>IT Consultancy experience for a Public Sector Bank for the areas:</p> <ul style="list-style-type: none"> • >=5 areas and <7 areas – 2 Marks • >=7 areas and <9 areas – 3 Marks • >=9 areas – 4 Marks 	<p>We request you to please amend the scoring methodology as below:</p> <p>Consultancy Experience:</p> <ul style="list-style-type: none"> • >3 years and <5 years – 0.25 Marks • >5 years and <7 years – 0.5 Marks • >7 Years – 1 Marks <p>Project Experience:</p> <p>IT Consultancy experience for a Public Sector Bank for the areas:</p> <ul style="list-style-type: none"> • >=3 areas and <5 areas – 2 Marks • >=5 areas and <7 areas – 3 Marks • >=7 areas – 4 Marks 	No Change

43	New	New	Additional clause	Request Bank to add the following clause - "For any delay or service impact not attributable to the Consultant, the associated penalty will not be applied to the consultant."	No Change
44		General	To perform the 1st Scope of Work IT Strategy	The consultant understanding is to perform IT strategy there is no dedicated requirement of resources at onsite premises of CBI (Mumbai/Hyderabad). Consultants will work as per need basis in hybrid model. (Both onsite/offshore). Please confirm understanding is correct.	Onsite Only
45		General	To perform the 2nd Scope of Work (CBS Contract Renewal / RFP for CBS System Integrator)	The consultant understanding is to perform CBS Renewal decision there is no dedicated requirement of resources at onsite premises of CBI (Mumbai/Hyderabad). Consultants will work as per need basis in hybrid model. (Both onsite/offshore). Please confirm understanding is correct.	Onsite Only
46		General	To perform the 3rd Scope of Work: PMO Services for End-to-End Vendor Transition (if applicable)	If Bank decides to go for PMO Services for End-to-End Vendor Transition, does bank envisage additional dedicated onsite resources requirement for the project. If so, kindly mention the resource requirement.	No Change
47		General	Overall Project Timeline	The consultant understanding is IT Strategy to be completed first followed by decision on change of CBS System Integrator within first 3 months. Then the consultants are required to float RFPs considering the 25 projects within 6-8 months on the consultant tenure. Implementation of all the projects from vendor side/project management from consultant side will continue till 24 Months of the tenure. Please confirm the understanding is correct.	Overall Project Timelines as per the RFP document
48		General	To perform the 5th Scope of Work: Project Management	The consultant understanding is the project management has to be performed for the 25 projects mentioned in the scope of work. For these 25 projects resource requirement are Partner/Director Engagement Manager Senior Resource (Technical) Senior Resource (Functional) Junior Resource (Technical) Junior Resource (Functional) Please confirm the which are the full time resources bank is willing to have at the onsite premises and at which location (Mumbai/Hyderabad)? Also, what kind of resources are required for IT Strategy and Project Management in case of change in System Integrator.	For Full Time :- One Senior Resource and One Junior Resource For 50 % availability :- Engagement Manager Resource