

Date: 22.11.2024

Corrigendum-1

Corrigendum for Tender No. CO:DP&TB:DSS-RFP:2024-25:01 dated 31-08-2024 “RFP for Selection of Service Provider for Providing DSS (Digital Signage Solutions) under OPEX model.”

Revised Date & Time of Bid Submission

Revised Last Date and Time for receipt of Bids (Commercial & Technical)	10-12-2024 at 03:00 PM
Date and Time of opening of Technical Bids	10-12-2024 at 03:30 PM

Changes in Eligibility Criteria:

Sr.	RFP Page No.	RFP Section	Existing Clause	Revised Clause
1	21	Eligibility Criteria	The bidder should have an experience of at least two (2) years in providing Digital Signage solution with at least 2500 units live.	The bidder should have an experience of at least two (2) years in Digital Signage Solution and at least 1000 units live in Banks in India.
2	22	Eligibility Criteria	The bidder should have at least 100 employees in India on their payroll. <i>Self-certification in the offer letter (Declaration). Proof of compliance and labor license needs to be submitted along with the quotation.</i>	The bidder should have at least 100 employees in India on their payroll. <i>Self-certification in the offer letter with undertaking that the vendor will be able to handle the rollout and operations of number of DSS units specified in the RFP. Submit a declaration that it will confirm to all guidelines/ laws w.r.t. labour laws and all other applicable laws. (Declaration)</i>

Other Changes:

Sr.	RFP Page No.	RFP Section	Existing Clause	Revised Clause
1	42	Project Timelines	Vendor to deploy <i>500 units per week</i>	Vendor to deploy <i>minimum 250 DSS Units per week</i>
2	80	Scalability	The Digital Signage Software must support <i>unlimited number of DSS Units</i> subject to availability of adequate computing and storage capability on the server as and when required by the bank.	The Digital Signage Software must support <i>6000 DSS Units</i> subject to availability of adequate computing and storage capability on the server as and when required by the bank.
Sr.	RFP Page No.	RFP Section	Existing Clause	Revised Clause
3	81	Technical & Functional Specification	The player should have <i>local storage</i> minimum <i>250 GB</i> to store the content and display the same without utilizing network all the time.	The player should have <i>Internal storage of 128 GB or above & RAM of 4 GB or above</i> to store the content and display the same without utilizing network all the time.
4	15	Media Player	Preloaded with suitable operating system supported by the proposed Digital Signage Software. OS should be able to handle all types of media and all the functionalities mentioned. The cost for OS license, upgrade, etc. for entire duration of the project has to be included. <i>Windows/Android/ Linux /SOC(Must be supported by the proposed Digital Signage Software)</i>	Preloaded with suitable operating system supported by the proposed Digital Signage Software. OS should be able to handle all types of media and all the functionalities mentioned. The cost for OS license, upgrade, etc. for entire duration of the project has to be included. <i>OS for servers and DSS clients (media players) can be Windows/ Linux supported by OEM with regular patches updation. Patch updation will be responsibility of bidder</i>
5	91	Technical Specification	Energy Star 5.0 or Above	This specification is deleted.
6	29	Independent External Monitors (IEM)	1. Sri Jagdip Narayan Singh [mail: jagadipsingh@yahoo.com] 2. Mr. Anant Kumar [mail: anant_in@yahoo.com]	Mr. Anant Kumar [mail: anant_in@yahoo.com], Mr. Nirmal Anand Joseph Deva [mail: meghanandeva2022@gmail.com]

Changes in marking criteria for technical evaluation:

Sn.	Technical Proposal Bid Evaluation	Max. Marks
1	Bidders experience in implementing DSS solution and live in last 3 years (2020-21,2021-22,2022-23) in large organizations	30
	a) in Scheduled Commercial Banks- (10 Marks for each) –(Earlier in PSBs)	30
	b) in Co-oprative banks /RRBs – (5 marks each)- (<i>earlier in private Banks / foreign banks</i>)	25
2	Bidder Company's capability/strength and Ability & experience of the proposed Engagement Team handling DSS project – in any one FY (2020-21,2021-22,2022-23)	30
	a) units handled (greater than or equal to) $\geq 5,000$ in a year (earlier above 10,000)	30
	b) units handled greater than or equal to 2,000 and less than 5,000 in a year (earlier 5k to 10k)	25
	c) units handled greater than or equal to 1,000 and less than 2,000 in a year (earlier 2.5k to 5k)	20
	d) units handled less than 1,000 in a year (earlier 2500)	0
3	DSS product technical strength and functional capabilities (see PART 5 - Technical and Functional Requirements for DSS Solution) – No Change	20
4	Customer References and feedback	20
	a) From Scheduled Commercial Banks (7.5 Marks for each) (earlier 5 marks each)	20
	b) From Co-oprative banks /RRBs (5 Mark for each) (earlier 3 marks each)	15
Maximum Technical Proposal Bid Evaluation Score		100

Format 6.10- Eligibility Criteria- with revised eligibility:

CONFIRMITY TO ELIGIBILITY CRITERIA

Sr. No.	Eligibility Criteria	Compliance (Y/N)	Proof to be submitted	Remarks (if any)
1	The bidder company should be registered company under Registrar of the Companies as per the Company Act 1956/2013, LLP or Partnership Firm and should be incorporated in India and have been in operation for a period of at least 3 years in India as on date of the RFP. The company should not be under liquidation / NCLT.		Certified copy of Certificate Incorporation in case of a private limited company and Certificate Commencement of Business in case of a public limited company.	
2	The bidder should have turnover of minimum Rs. 10 crores per annum in the last 3 financial years i.e. 2020-21, 2021-22 & 2022-23 from the business from Indian operations.		Audited Financial statements to be submitted. Additional Support Letter from CA to be submitted.	
3	The bidder should have Net Profit (after tax) in at least two financial years out of last three financial years (i.e. 2020-21, 2021-22, and 2022-23)		Copy of audited Balance Sheet and Certificate of the Chartered Accountant for preceding three FY.	
4	The bidder should have a positive net worth in last three financial years (i.e. 2020-21, 2021-22, and 2022-23).		Audited Financial statements to be submitted. CA Certificate certifying the turnover and net worth	
5	The bidder should have an experience of at least two (2) years in Digital Signage Solution and at least 1000 units live in Banks in India.		PO Copy along with the consolidated list of the references	
6	Bidders should be capable of processing at least 5,000 DSS units per day.		Self-certification	
7	Bureau of Indian Standards (BIS) Certificate for proposed Commercial Display unit is mandatory from Bidder		Necessary Certificates	
8	The Bidder should not have been blacklisted/ barred / disallowed to continue work or organization has engaged other bidder after placing work order for the reasons attributable to bidder by any Govt. department/ PSU/		Self-certification	

Sr. No.	Eligibility Criteria	Compliance (Y/N)	Proof to be submitted	Remarks (if any)
	PSE/ Banks in India in last 3 years at time of submitting bid.			
9	The Bidder should have at least one direct support office at Mumbai ,Hyderabad, Bhopal and Lucknow location. The Bidder should be able to provide support and maintenance for the offered solution. Documentary proof (Office registration details etc.) to be submitted along with the bid.		List of the offices and a self- certification in this regard	
10	All the components of the proposed solution should be owned by Bidder or Authorized partner.		Self-certification in the offer letter.	
11	Bidder should have in-house capabilities to develop, modify the software application and customize it to suit Bank's requirement		Self-certification	
12	Bidder is not reported under SMA-2 or NPA, if enjoying credit facilities from any Bank/Fl.		Self-certification in the offer letter.	
13	The bidder should have at least 100 employees in India on their payroll. <i>Self-certification in the offer letter with undertaking that the vendor will be able to handle the rollout and operations of number of DSS units specified in the RFP. Submit a declaration that it will confirm to all guidelines/ laws w.r.t. labour laws and all other applicable laws. (Declaration)</i>		Self-certification in the offer letter. (Declaration).	

Bidder must comply with all these eligibility criteria. Non-compliance of any of the criteria will result in rejection of the offer summarily. Attested photocopies of relevant documents/ certificates / proof of experience etc. should be submitted as support of the claims made. The Bank reserves the right to verify / evaluate the claims made by the bidder independently.

Sr. No.	Make in India / MSME related information	Applicable (Y/N)	Proof to be submitted	Remarks (if any)
1	<p>Make In India- Percentage of local content</p> <p>i) Only ‘Class-I local supplier’ and ‘Class II local suppliers’ are eligible</p> <p>ii) Minimum local content should be 20%.</p>		<p>Certificate from Statutory Auditor or cost auditor of the company or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content, on their letter head with Registration Number and seal, countersigned by bidder and OEM</p>	
2	<p>MICRO AND SMALL ENTERPRISES (MSEs) - If bidder is willing to get benefits as per the guidelines of Public Procurement Policy issued by Government of India.</p>		<p>Documentary proof of having registered with District Industries Centres or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or Udyog Aadhaar or any other body specified by Ministry of Micro, Small and Medium Enterprises.</p>	

Revised Technical Evaluation Criteria:

SN	Technical Proposal Bid Evaluation	Maximum Marks
1	Bidders experience in implementing DSS solution and live in last 3 years (2020-21,2021-22,2022-23) in large organizations	30
	a) in Scheduled Commercial Banks- (10 Marks for each)	30
	b) in Co-oprative banks /RRBs – (5 marks each)	25
2	Bidder Company's capability/strength and Ability & experience of the proposed Engagement Team handling DSS project – in any one FY (2020-21,2021-22,2022-23)	30
	a) units handled (greater than or equal to) $\geq 5,000$ in a year	30
	b) units handled greater than or equal to 2,000 and less than 5,000 in a year	25
	c) units handled greater than or equal to 1,000 and less than 2,000 in a year	20
	d) units handled less than 1,000 in a year	0
3	DSS product technical strength and functional capabilities (see PART 5 - Technical and Functional Requirements for DSS Solution) (Minimum marks required is 12)	20
4	Customer References and feedback	20
	a) From Scheduled Commercial Banks (7.5 Marks for each)	20
	b) From Co-oprative banks /RRBs (5 Mark for each)	15
Maximum Technical Proposal Bid Evaluation Score		100

Revised Project Timeline:

Stage	Activity	Weeks Required for the activity	Total Project duration (weeks)
1	Submission of Detailed Project Plan (From date of PO)	1	1
2	Installation and Configuration of Hardware in DC & DR, Integration etc. & completion of all activities prior to UAT.	3	4
3	UAT (functional testing) in One location	1	5
4	Deployment **	19	24

(** Vendor to deploy 250 units per week in the Bank given sites starting from the 6th week of the project and complete installation by 24th week of the project in the Bank given sites. The DSS deployment at sites should start from 6th week from date of Purchase Order and rollout to be completed by 24th week from date of PO. Sites not covered in given timeline would attract a penalty at the rate of Rs.1000 (Rs. One Thousand only) per week per DSS Unit for delay in deployment as per the above given timelines.)