


Date: 04.06.2024


Corrigendum 1


This is in reference to Tender No CO:DIT:PUR:2024-25:404 RFP for "Empanelment of Service providers for providing E-Procurement Services". Please find attached the Bank's Response to Pre-bid Queries.


(AMIT DAHLAN)
Chief Manager - Admin

Tender No. CO/DIT/PUR/2024-25/404 Empanelment of Service providers for providing E-Procurement Services

SN	RFP Clause No.	Page No	RFP Clause	Bidder's Query	Bank's Response
1	7. Broad Scope of Work - 7.6	7	The system should cover full life cycle of purchase / sale (From Indent to finalization of L1/H1 Vendor for procurement/ sale of goods/services for Bank) in respect of eTendering/Reverse/Forward Auctions	Ref. please elaborate detail functionality of Indent which are to be required in webportal. We assume that Indent will be created & approved in web portal as a stand-alone module without integration of any Bank's portal SAP/ERP/any other. Please confirm.	No integration of Bank's portal required.
2	B) Security Requirements - 44	46	IP based access (optional)	Please elaborate the functionality	IP address of the machine from which the portal is accessed by any user, should be captured.
3	B) Security Requirements - 44	46	Biometric access (optional)	Please elaborate the functionality	Users should be allowed to access through Class 3 Digital certificate.
4	TYPES OF TENDERS - 2.2	48	Rate Contracts	Please elaborate the functionality	In rate contract Tenders, bidders are required to quote prices which are valid for some specific period and POs are issued as and when required during that period.
5	VENDOR REGISTRATION - 10.2	50	It should be possible to provide different levels of access to the employees of the Vendors as required by them.	Please elaborate the functionality	No such functionality required. Bidder or it's authorised official should be allowed to access through Class 3 Digital certificate.
6	11 - E-PAYMENT - 11.1	50	The solution should be capable to receive the payment via e-payment as well as offline mode. Hence, both the payment options should be available. In case of offline payment, the vendor should be able to submit the payment details of DD/BG etc	Ref. to this point, please confirm which type of payment will be accepted in case of ONLINE mode. E.g. Challan, Net banking, CC, etc.	Proposed solution should accept EMD/Document cost through any available online mode and should also have the facility to upload payment details with technical bid along with other documents.
7	13. BID OPENING - 13.9	51	System should have an option to select a bidder based on individual line item of requirement or on the basis of overall cost of items	Please elaborate the functionality	Option should be there in solution for selecting L1 bidder on line item wise or overall cost (TCO) basis.
9	7.24	8	Expected facilities for full life cycle of e procurement / Auction	With reference to this clause, we assume that CBI Procurement users will handle all aspects of creating bidder mapping, configuring dates and prices, corrigendum etc., from their end. Our role as the service provider will be to offer guidance to the officer for creating and maintaining the Events. Please confirm. If the service provider is required to perform all activities, then we assume that the CBI Procurement officer will provide sufficient time and also verify the created event before publishing. Please confirm.	Service provider is required to perform all activities. Bank's Procurement official will verify the created event by publishing the same.





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10	E-PAYMENT 11.2	50	The solution should be capable to integrate with payment gateway	Do we have to integrate with CBI itself or any other service provider.	Integration with Payment Gateway is not required right now.
11	7.13	7	7.13 The vendor should comply with guidelines of IT Act (including amendments)/CV/MeitY/GFR/GIGW (Guidelines of Indian Government Websites)/Guidelines for Compliance to Quality requirements of e-Procurement Systems (GCQE) or any other guideline of GOI or any regulatory authorities in respect of E-procurement, issued from time to time	We would like to have relaxation in GIGW compliance as it should not be mandatory	Applicable as per extant guidelines.
12	26	45	A comprehensive third party audit [as per statutory requirement and also as per the requirements of e-tender processing (compliance to IT Act 2000 and its amendments)] should have been conducted before first putting it to public use.	We comply having STQC certificate which will update that application and infra audit is done comprehensively and still if it is required then who will bear the cost of the audit?	Valid STQC certificate in the name of e procurement Application may be submitted
13	28	45	Bidder's site should be secured site certified by a reputed IS audit firm specialized in IT security or a Govt. agency Cert-in or by an internationally recognized agency.	As we have already having STQC certificate which is thoroughly tested by the STQC then we should have relaxation on this point and if required then who will bear the cost of the audit?	Not required if the bidder has valid STQC certificate
14	7.23	8	7.23. Bidder shall comply with the Bank's internal audit (including IS Audit) requirements as well as third-party external auditors for conducting periodical audit. Bidder should carry out patch management activities, including Operating System (OS) hardening for the infrastructure deployed as well as changes required in hardware and software at their end for closure of VAPT & Audit reports without any extra cost to the Bank.	Third party external auditors will be given by Bank or Service Provider?	Third party external auditors will be given by Bank.
15	7.28	9-10	7.28. The bidder will take all measures to keep data pertaining to the Bank secure at their data centre (DC) as well as at disaster recovery (DR) site during the contract period. A copy of this data should be kept in fire proof vault at DC and DR. At the end of contract period, the bidder will handover this data to Bank, in readable soft format.	Instead of this keeping data to data centre fire proof vault at DC and DR, can we keep this in the Head office. who will bear the cost to keep the data in the fire proof vault at DC and DR	Bidder will have to keep the data in fire proof vault at DC and DR at their own cost.
16	10	44	The implemented solution may be audited by competent third party assigned by Bank at least once a year or as per the Bank's requirement.	who will bear the cost of the third party?	The cost will be born by Bank for third party audit as per the Bank's requirement.
17	55	46	The Application should be integrated with SIEM ICSOC.	Can you please elaborate in this?	Logs pertaining to Operating System/Database/Application should be integrated with SIEM/CSOC for log monitoring. Vendor should have provision for log monitoring through SIEM/CSOC.

[Handwritten signatures and initials in blue ink]

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18	3.11. Schedule of Events	5	Venue for pre-bid meeting	Requesting CBI team to keep both physical & virtual meeting on same day If any service provider is unable to attend physically, they shall attend it virtually by clicking on meeting link which will be shared by CBI team.	The meeting link was already shared with Prospective bidders
19	Eligibility and Other Requirements Serial No.6	40	The e-procurement & e-auction solution proposed by the bidder, and related system should be STQC Certified. The Solution offered should bear valid STQC certificate for 1) e Tendering (Floating of Tender and submission of bids Online to Finalisation of L1 Vendor) and 2) Reverse auction and Forward Auction.	The STQC certificate is set to expire on 18th Feb 2024. However, as of the date of bid submission, the certificate is still valid. The renewal process is currently underway. Request you to allow us to participate in this tender. We will submit the renewal certificate shortly. Please confirm the same are enclosed the mail reference from STQC Hyderabad. Enclosed: STQC certificate	Please refer relevant clauses of RFP
20			The e-procurement & e-auction solution proposed by the bidder, and related system should be STQC Certified. The Solution offered should bear valid STQC certificate for 1) e Tendering (Floating of Tender and submission of bids Online to Finalization of L1 Vendor) and 2) Reverse auction and Forward Auction.	As per the Guidelines for Compliance to Quality Requirements of the Procurement System, STQC Directorate states under Point No. 4.2 Other Requirements for Quality and Security Evaluation: "The Audit for the certification of the entire e-procurement solution shall be undertaken after its deployment and prior to its usage" (Refer enclosed STQC Guidelines, Highlighted). Furthermore, in the Eligibility Criteria of the RFP published by J&K Bank on Page No: 48, it is mentioned that the Bidder should have a valid STQC (Standardization Testing and Quality Certification) certificate for the E-Procurement platform. Our solution is fully compliant with the STQC guidelines. However, it is important to note that the certification process is scheduled to occur after the deployment, as outlined in the guidelines. We have already undergone a comprehensive audit by Cert.in & STQC empaneled auditors for the specific requirements, though not by STQC directly. In light of this, we propose to provide a commitment to ITG Goa that "The proposed solution will be STQC certified after deployment & before implementation." Request: Considering the above, we kindly request the following: 1. Allow participating bidders to submit an undertaking that, if selected as the successful service provider, the application will be deployed after a successful audit of the proposed solution by STQC. 2. Request your understanding of the situation and consideration of the rationale provided for relaxation of the specified criteria.	No Change


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