

Corrigendum – 1

Sr. No.	Page No.	Original RFP Clause	Modified RFP Clause
1	8	<p>2. Eligibility Criteria: Make in India preference clause, Non-Class 1 and Non-Class 2 bidders are also eligible to participate. In case bids are received from Class-1 or Class-2 local suppliers, purchase preference will be given to such bidders in-line with Government of India guidelines. If Class-1 and Class-2 Bidders are not available, other bidders will be considered. For further details, Please refer Make In India Clause of General Terms.</p> <p>Documents to be submitted- Required certificates as per eligibility should be submitted, signed by CA.</p>	<p>2. Eligibility Criteria: Make in India preference clause, Non-Class 1 and Non-Class 2 bidders are also eligible to participate. In case bids are received from Class-1 or Class-2 local suppliers, purchase preference will be given to such bidders in-line with Government of India guidelines. If Class-1 and Class-2 Bidders are not available, other bidders will be considered. For further details, Please refer Make In India Clause of General Terms.</p> <p>Documents to be submitted- Required certificates as per eligibility should be submitted, signed by CA, wherever applicable.</p>
2	9	<p>2. Eligibility Criteria</p> <p>Bidder should have experience of having supplied & implemented or under-implementation STQC certified Biometric Finger Print Capture L1 Devices with RD Services in at least one Scheduled Commercial Bank having minimum 1000 branches.</p>	<p>2. Eligibility Criteria</p> <p>"Bidder/OEM" should have experience of having supplied & implemented or under-implementation STQC certified Biometric Finger Print Capture L1 Devices with RD Services in at least one Scheduled Commercial Bank having minimum 1000 branches.</p>
3	11	<p>7.2 Broad Scope of Work</p> <p>A. Broad Scope</p> <p>7. During the contract period, the vendor is required to upgrade/modify the devices (already supplied / to be supplied) from time to time as and when required by the Bank/NPCI/UIDAI/STQC or any other regulatory authority, without any cost to the Bank</p>	<p>7.2 Broad Scope of Work</p> <p>A. Broad Scope</p> <p>7. During the contract period, the vendor is required to upgrade the Software/ drivers of devices to make it RD service compatible (already supplied / to be supplied) from time to time as and when required by the Bank/NPCI/UIDAI/STQC or any other regulatory authority, without any cost to the Bank.</p>

H

u m

4	16	8. Training and Documentation ...This should include a handbook about maintenance, management and housekeeping which shall be guiding document to Bank and its System Integrators.	8. Training and Documentation ... All relevant documents for installation and maintenance of device and driver by end user required to be submitted.
5	17	11. In case any physical part of devices goes faulty during the project period, the successful bidder has to ensure that the replacement of the faulty part is completed within 48 hours from the time the case is reported.	11. In case any physical part of devices goes faulty during the project period, the successful bidder has to ensure that the replacement of the faulty part is completed within 2 Working Days from the time the case is reported.
6	18	SYSTEM AVAILABILITY - Applicable for Management Server 9. The successful bidder to provide on-site warranty (2 year) support on all days (24X7X365) for period of contract for the devices supplied.	SYSTEM AVAILABILITY - Applicable for Management Server 9. Successful bidder has to ensure uptime of management server all days (i.e.24x7x365) during contract period. Faulty Biometric devices should be replaced within 2 working days .