

CO/HCM/IRP/2023-24/186

23 Oct 2023

**MINUTES OF PREBID MEETING : RFP OF SUPPLY, INSTALLATION AND  
INTEGRATION OF BIOMETRIC ATTENDANCE DEVICES AT OFFICES AND  
BRANCHES PAN INDIA HELD ON 17 OCT 2023  
AT CENTRAL OFFICE MUMBAI**

1. The Pre Bid Meeting was conducted on 17 Oct 2023 at 1400 H, as scheduled, at Central Office, Mumbai. The queries raised by various vendors were received and discussed in a fair and transparent manner. Following officials from the Bank and the representatives of the firms attended the meeting:

S No.	Name	Firm/ Organisation (M/s)
a.	Mr. Prabodh Jain , AGM - CSD	Central Bank of India
b.	Mr. Ketu Kumar , CM- IRP	Central Bank of India
c.	Mr. Pradeep Yadav, CM HCMS	Central Bank of India
d.	Lt Cdr Vibhav Trivedi (Retd), Manager Security	Central Bank of India
e.	Mr. V Gnaneswara Rao, Asst. Manager Security	Central Bank of India
f.	Mr. Aakash Matere	M/s Spectra Technovision
g.	Mr. Monty Narang	M/s Chandrani Compliments and Exports Pvt Ltd
h.	Mr. Moreswar Shinde	M/s e-Security & Fire Safety Pvt Ltd
i.	Mr. Nadeem Patel	M/s Matrix Comsec
j.	Mr. N. Ameer	M/s Oryggi Tech
k.	Mr. Sagar Dhawale	M/s Mantra Softech India Pvt Ltd
l.	Mr. Shrivasta Kulkarni	M/s Eviska Infotech

2. The queries from the vendors and the proposed decisions are as under:

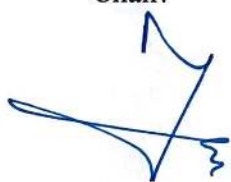
Ref	Existing Clause	Proposal/ Query by Firm	Clarification/ Decision Given
Page No. 2, EMD	Bidder will have to submit Earnest Money Deposit – EMD of ₹ 30,00,000/- (Rs. Thirty Lakh Only), by means of Demand Draft/ Banker's Cheque in favor of "Central Bank Of India" and payable at Mumbai. Alternatively, EMD can be deposited in the form of Bank Guarantee issued by a scheduled Bank other than Central Bank of India, valid for bid validity period plus 60 days.	Can it be exempted if we have MSME certificate?	Please refer to Para 1.2 of <b>Annexure-II</b> where clarity in this regard has already been provided.

Ref	Existing Clause	Proposal/ Query by Firm	Clarification/ Decision Given
Page No. 39, Point No.16, Annexure IV	Bidder should have completed at least three similar installations of Face Recognition device at any 2 Central/State Govt. Organization/PSU/Public Listed Company within 1 year before the bid opening date, out of which one must be a Public Sector Bank. Copies of relevant contracts to be submitted along with the bid in support of having supplied some quantity during the last 1 year.	Please clarify if the experience in private sector will be counted as experience for this RFP.	Tender clause is clear. Kindly be advised to abide by the same.
Page No. 39/40 Annexure V	Server Specifications: Solution should be able to work on latest version of Oracle Database	Most software work on MSSQL database. Can MSSQL be used instead of Oracle?	Since HRMS is using oracle database hence response to be submitted accordingly.
Page No. 39/40 Annexure V	Establish a redundant server setup with failover mechanisms to ensure continuous system availability, even in the event of hardware failures.	Establish a redundant server setup with failover mechanisms to ensure continuous system availability, even in the event of hardware failures--- Is this mandatory?	Stipulation as mentioned in RFP document shall prevail.
Page No. 7	Integration Failure Reports: Identify and report any instances of data synchronization failures between the biometric system and PeopleSoft HCMS, enabling quick resolution of integration issues	Integration Failure Reports: Identify and report any instances of data synchronization failures between the biometric system and PeopleSoft HCMS, enabling quick resolution of integration issues----- Need more clarification	This report is needed to <u>ascertain to</u> ascertain the update status of the captured record for reconciliation and reapplying the attendance.
Page No. 8	Intrusion Detection and Prevention: Deploy intrusion detection and prevention systems to monitor network traffic and detect any unauthorized or suspicious activities. Establish automated response mechanisms to mitigate potential security breaches.	Intrusion Detection and Prevention: Deploy intrusion detection and prevention systems to monitor network traffic and detect any unauthorized or suspicious activities. Establish automated response mechanisms to mitigate potential security breaches--- --Need more clarification	No further clarification will be issued. Please be guided by the RFP documents.

Ref	Existing Clause	Proposal/ Query by Firm	Clarification/ Decision Given
No Reference in RFP	<b>New Clause requested by Firm</b>	Kindly add IPR, TLS 1.2 compliant, BLC & IR adjustment.	The specification given is minimal. Bidders can quote equivalent or higher technical specification to meet the Bank's requirement.
Page 41, Annexure VII Price Bids	Indicative Price Bids Format .	Tender asked for Finger, Face and Iris Reader. Do we have to quote for all three or any one?	Bids should be submitted for all three types of Device as provided in Indicative Price Bid Format <b>Annexure VII</b> .
Page 8, Para 7.5 People Soft HCM Integration	Automated User Registration and Location Updates: Implement an automated process that synchronizes employee data from PeopleSoft HCMs to the biometric system, ensuring accurate and efficient user registration. Enable automated location updates based on HCMs PeopleSoft data, ensuring accurate attendance records even when employees change branches or offices.	Implement an automated process that synchronizes employee data from PeopleSoft HCMs to the biometric system, ensuring accurate and efficient user registration. Enable automated location updates based on HCMs PeopleSoft data, ensuring accurate attendance records even when employees change branches or offices - Please Clarify.	Change in 'Location' in People Soft should trigger automatic 'Location Change' of concerned employee in Biometric Device installed at new location.
Page 2 Schedule of Events and Bid details	a. Last date and time for submission of Bidding Document - 25 Oct 2023 1400 H b. Date and Time of Technical Bid Opening 25 Oct 2023 1500 H	Request to extend the tender till 10th November 2023.	Considering the large no. of clarifications sought during the pre-bid meeting, 'Last date and time for submission & Opening of Bidding Document' is extended as under : a. Submission of Bids- <b>01 Nov 2023 1400 H</b> b. Opening of Tech. Bid <b>01 Nov 2023 1430 H</b>
Page 41, Annexure VII	Indicative Price Bids Format (Biometric Attendance Hardware(Finger Print))	Finger print reader required is with display or without display	With display.
Page 4 Scope of Work 7.1	The Biometric Attendance System(BAS) should be able to integrate with the Bank's system. The system software also would be required to integrate with the Bank's internal	Need details scope of work for the Bank's internal software (HCMs) integration with proposed Biometric System	Bidders are requested to visit/survey the existing setup at Mumbai before submission of bids.

Ref	Existing Clause	Proposal/ Query by Firm	Clarification/ Decision Given
	software (HCMS) being utilized for attendance purpose.		
Page 5 Scope of Work 7.1 (a)	Installation of Biometric Attendance Marking System using latest technology viz. Facial Recognition/Iris Scanning subject to cost implication in comparison to Finger/ Palm based device.	Need to Confirm Authentication type Required - face / finger / card. face/iris/palm etc. separate model for each biometric or need multi model biometric device	Bids should be submitted for all three types of Device as provided in Indicative Price Bid Format <b>Annexure VII</b> .
Page 5 Scope of Work 7.1 (c)	Integration of BAS with Bank's internal HCMS for accessing, monitoring & generating necessary reports (may be customized as per need) through the API integration.	Software Application - Only Middleware Application for integration with internal HCMS through the API integration or Need Full-fledged Time attendance & Access Control Software?	HRMS needs Middleware application through API (preferred) and data Link (backup). Further Bank requirement is well clarified in the RFP document.
Page 41 , Annexure VII Price Bids	Indicative Price Bids Format.	Need 'Qty wise BOQ' for each line item & need details for 'Total number of branches, locations, employees, entity' etc.	Maximum number of employees to be taken as 35000 only. For remaining Please refer to RFP Document <b>Clause 1.b "Introduction &amp; Overall Project Overview"</b>

3. There being no other business, AGM- CSD thanked all the committee members & the representatives for their contribution. The meeting was then concluded with the permission of the Chair.



(Ketu Kumar)  
Chief Manager – IRP

