

### CORRIGENDUM

**RFP for End to End Deployment of ATMs inclusive of Supply/ Installation/ Commissioning, Site preparation (TIS) and Managed Services of 2600 Cash Dispensers (including 50 Mobile ATM) under OPEX Model. Tender No: CO: ATM: RFP: 2021-22: 02 dated 02.10.2021**

Sr NO	RFP Page NO	RFP Clause NO	Existing Clause	Revised Clause
1	67	32	Notwithstanding anything contained in this RFP document, the Bidder's aggregate liability in connection with obligations undertaken as a part of the project regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actuals and limited to the value of the contract	Notwithstanding anything contained in this RFP document, the Bidder's aggregate liability in connection with obligations undertaken as a part of the project regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actuals and limited to the value of the contract/services availed till date of occurrence of incidence
2	61	19.3	If the monthly average availability (up time ) of the machine is greater than or equal to 95% then for such ATM sites , Bank will pay minimum guarantee i.e. Fixed cost of Rs. 20,000/- per month (without GST) for onsite locations and Rs. 25,000 per month (without GST) for offsite locations or actual invoice amount as per approved rates (without taxes) whichever is higher	If the monthly average availability (up time ) of the machine is greater than or equal to 95% then for such ATM sites , Bank will pay minimum guarantee i.e. Fixed cost of Rs. 22,000/- per month (without GST) for onsite locations and Rs. 28,000 per month (without GST) for offsite locations or actual invoice amount as per approved rates (without taxes) whichever is higher
3	12	point no .1	Bank may advise vendor for shifting of ATMs and vendor shall do the same without any additional cost to the Bank.	Shifting of ATMs to alternate location shall be decided on mutually agreed terms. In case of shifting of Offsite ATMs, all charges of shifting shall be borne by the Bidder. However, in case of shifting of Onsite ATMs due to relocation/closure/merger of branches/ATM site, the shifting cost for the same shall be borne by the Bank. Cost will be decided with the successful bidders.
4	10		Vendor to have compatibility with Bank's ATM switch, EFRMS, CRM, CBS related interfaces etc. as per Bank requirement without any additional cost to the bank	ATM machines to have compatibility with Bank's ATM switch. Further, vendor shall provide support for integration of system/interfaces with EFRMS, CRM modules wherever required as per Bank requirement.
5	37	2.1	The Bidder shall indemnify the Bank against all claims which may be made against the Bank by any member of the public, or third party in respect of anything which may arise in consequence of the Bidder carrying out the Site Implementation Services and shall at its own expense arrange to effect and maintain up to one month after the end of the Term with an office approved by the Bank a policy of insurance in the joint names of the Bank and the Bidder and deposit such policy or policies with the Bank from time to time during the currency of this Agreement	The Bidder shall indemnify the Bank against all claims which may be made against the Bank by any member of the public, or third party in respect of anything which may arise in consequence of the Bidder carrying out the Site Implementation Services and shall at its own expense arrange to effect and maintain up to one month after the end of the Term. Bidder shall provide a copy of such policy to the Bank from time to time during the currency of this Agreement.
6	88	4.17	Vendor to provide all the model of CD as specified in the submitted Technical Specifications of not more than two OEM	Vendor to provide all the model of CD as specified in the submitted Technical Specifications of not more than three OEM
7	112	point no 1.0	Supply, installation, testing and commissioning of 1 phase input/output online UPS with required KVA depending upon power supply condition but not less than 2 KVA True on line UPS of EMERSON/DB/Hirel/ Tritronics/Switching AVO/ Consul/ Numeric make with 4 hrs. Batteries backup	Supply, installation, testing and commissioning of 1 phase input/output online UPS with required KVA depending upon power supply condition but not less than 2 KVA True on line UPS of EMERSON/DB/Hirel/Tritronics/Switching AVO/ Consul/ Numeric or equivalent reputed brand/make with 4 hrs. Batteries backup
8	113	point no 1.0	1.0 Supply and Installation of High Wall, three*** star and above Split air conditioners with cordless remote of Carrier/ Hitachi/ Voltas make having inbuilt timer with standard accessories such as drain pipe, copper tube standard installations ( 5Rmt), Electrical cable etc.	1.0 Supply and Installation of High Wall, three*** star and above Split air conditioners with cordless remote of Carrier/ Hitachi/ Voltas or equivalent reputed make having inbuilt timer with standard accessories such as drain pipe, copper tube standard installations ( 5Rmt), Electrical cable etc.
9	12	Point no.3	Minimum contract period shall be for 12 months however Bank reserves its right to shift to the locations as per its requirements	Minimum contract period shall be for 12 months. However, Bank reserves its right to shift to the locations within the state as per its requirements. Initially,10 Mobile ATMs will be installed on pilot basis and subsequently mobile ATM project shall be completed.

10	15	4.22	Bidder should comply with all the guidelines issued by RBI/IBA/Govt of India and any other regulatory authority issued from time to time.	For compliance cost of RBI/Regulator/GOI requirements in future after Go live of project wherever applicable,please refer point no 1.2 page no 10
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