

REPLY TO BIDDER'S QUERIES

ANNEXURE-A

To Tender Reference no: CO:DIT:PUR:2021-22:330

Request for Proposal (Bid) Document

Implementation of Centralised "Multi Grid" Cheque Truncation System (CTS) Solution for CENTRAL BANK OF INDIA on OPEX Model (Captive)

SL_NO	RFP Page No.	RFP Clause No.	Original RFP Clause	Query sought/Suggestions of the Bidder	REPLY
1	31	4.2.1	Selected Bidder will be responsible for necessary tools & support services for migration of the data from the existing CTS systems of the Bank and also for first time Master creation for the respective requirements of the bank/branches/hubs/CH.	We would like to know if existing system provides data in the format required by new CTS for migration	Data format will be shared with the successful bidder.
2	31	4.2.4	Bidder must provide a solution of the data retrieval of the old data to the Bank at no extra cost to the Bank. Bidder must provide a solution of the data retrieval of the old data to the Bank at no extra cost to the Bank.	We would like to know if the current Vendor or bank can provide definition of data structure of current solution along with the details of Database used for storing current data. What would be the period (years) of old data required.	Data format/ structure will be shared with the successful bidder.
3	31	4.2.6	Bidder shall hand over existing CTS data along with the archival system of all three grids or of any other subsequently added grid by RBI/ NPCI/ any other statutory body to the Bank/ Bank's appointed SI as per required format at no additional cost to the Bank as and when required by the Bank	Does Current Vendor or bank can provide definition of data structure of current solution along with the details of Database used for storing current data	Data format/ Structure will be shared with the successful bidder.
4	33	4.5.7	Perform Stress/Load Testing and Performance Tuning on CTS application and database	Should this be done on UAT/Production server at Bank's site?	Provision for UAT should be at Bank's site.
5	35	4.9	The bidder should either provide the source code itself with necessary documentation or arrange to keep it under escrow arrangement on mutually agreed terms & conditions. The bidder should also arrange for taking backup on daily (incremental backup) and weekly (full backup) basis. Bank will not bear any cost towards Escrow agreement	Does it mean daily back-up of code with Escrow partner?. Else please elaborate	1. Back up is not to be kept with Escrow Partner. Only original source code, changes in codes & patch developments are to be kept with Escrow Agency. 2. Back up is for data not source code.
6	51	5.1 Point No. 109	The Software should have capability to be integrated with Bank's existing applications viz. Active Directory/Single Sign On (AD/SSO), Biometric Authentication Solution /PIM etc. or other system of the Bank to be implemented in future for User Management purpose.	Will Bank provide Bio-Metric devices. If NO, how many devices would be required?	Biometric devices will be provided by Bank . Device List and Specifications will be provided by Bank and Successful Vendor has to integrate the same.
7	60	5.1 Point No. 184	The CTS Software Inward Module should contain all the technical & functional validation checks needed by Bank's workflow/ processes aided by ICR/ OCR technologies. Eg. • Account Capture & validation • Instrument Date Capture & Validation • Amount in words & figures Capture & Validation • Signature Validation Etc.	We would like to clarify if the Signature Verification here means is Automatic Signature verification?	Yes

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8	61	5.1 Point No. 190	The Solution should work using low bandwidth and high latency. The solution should work seamlessly in VSAT/LL Branches of Bank.	Request bank to provide a minimum bandwidth because every solution requires a certain bandwidth. Bandwidth requirement usually comes from the solution provider based on the performance and stress test.	Bandwidth for every VSAT branche (no of VSAT branches are approx. 200) is 512 kbps. Bandwidth for every Lease Line Branche (all remaining Branches) is 2 Mbps.
9	61	5.1 Point No. 198	The Signature Verification application shall provide facilities to authorized user/authorizer to visually verify the signatures from the images of the Instrument to the signature database stored in the data server. It shall also provide facilities for other authentication steps to be performed along with signature rule matrix, Legal amount and courtesy amount matches, post-dated Instrument before the item is accepted for payment or returned.	Bank to clarify if they have a structured formatted signature rules/Mandates or Are mandates maintained in plain text which are to be referred during Signature verification.	Scanned signatures available in CBS Data Base.
10	39	5.1 Point No. 3	The proposed CTS Solution should have capability of handling Bank's as well as all types of Sub-member Banks CTS Requirements for all three Grid regions separately without any technical limitations or dependency from Primary Site & Secondary Site.	We assume bank would provide the required connectivity to the sub-members. Request Bank to confirm the same.	Vendor need not make any connectivity for sub member.
11	28	4.1.13	The bidder should provide Integration of proposed CTS application with Bank's Core Banking solution, RBI / NPCI 's DEM/CHI system, CTS scanners, CTS-CDM (Cheque Deposit Machine) provided by Bank's different vendors, CTS- PPS (Positive Pay System (erstwhile Centralised Positive Pay System) of NPCI), NPCI DEM Module, Electronic Cheque Clearing Interface/Application. Automated Cheque returns processing and Archival System, Images and transaction data Storage and Retrieval solution, Integration with CBS for Clearing Files and Account Master retrieval (Payee name) from CBS, Integration with various Remote Deposit Kiosks, handheld devices, Flat Bed Scanners and various CTS/UV enabled Cheque Scanners available within the Bank or procured during entire period of the contract. Bidder should also extend necessary compatibility support in the CTS solution for any version up gradation of the above entities without any additional cost to bank.	We request Bank to specify the different systems that needs to be integrated and also it would be advisable to provide us with the make and model of scanners.	List of Scanners is provided in Annexure -12 of RFP Document. For Flatbed Scanners / CDMs Bank will provide the details of Make, Model and Configuration with selected vendor.

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12	52	5.1 112	The System should have web-based scanning module for Bank's Branches / Service Centers / Sub- Member Banks with proper authentication mechanism through intranet and segregation of Clearing Types (CTS / Non-CTS / Special Clearing etc.). Apart from CTS Scanner's driver installation, there should not be any additional client based setup required to activate the scanners.	After IE discontinuation, we will need to install capture module on client machines	Since required solution is web based solution it needs a browser for accessing the application.
13	21	Point Number 2.1; sub-point (2)	Eligibility Criteria	We are the current vendor of India Post in all the Grids (North, South and Western) and implemented the application successfully where Northern, Southern as well as Western Grid has considered the MSME guidelines for the relaxation of turnover. Hence we request you to consider the same. We are also attaching the Government Circular issued to all the Central Government Department for your reference.	No Change.
14	22	Point Number 2.1; sub-point (7)	Eligibility Criteria	Currently we have the system to handle one (1) lakh cheques per day, but we are ready to provide declaration for handling daily average volume 2 lakhs cheques transactions including both inward & outward.	No Change
15	35	4.9	Escrow Arrangement	Can the bidder select third party for Escrow Arrangement?	Refer to revised clause 4.9 of RFP
16	69	6.5	Penalty	In this formula, the 'Total number of hours in the month' are the available working hours in the month. Is this correct?	Hours in a day will be taken as 24
17	70	6.6	Liquidated Damages	We request bank to alter the clause as 'The Liquidated Damages including Service Level Penalties would be subject to a maximum of 5% of the total project cost.'	NO CHANGE
18	50	94	The solution should also be compatible to integrate/ handshake/ interface with all third party software / middleware of the Bank.	Request bank to list out software to be interfaced?	Will be shared as and when required
19	69	6.5	Apart from above, if any financial/reputational losses or damages are suffered to Bank due the selected bidder or its employees engaged directly or indirectly or due to the lapses of the System Security will be borne by the bidder in toto. Further, Bank will also impose the appropriate penalty on the bidder for such incidents.	Request Bank to limit this penalty to 10% of the value of the Project.	No Change

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20	14	1.5	The EMD amount is Rs 60,00,000/- (Rupees Sixty Lacs Only) to be submitted as Bank Guarantee issued by any scheduled Nationalized bank in India.	We are MSME registered under Udyog Aadhar, Ministry of Micro, Small and Medium Enterprises (MSME), GOI . Will this be considered for all the exemptions i.e. Tender Fee and EMD.	Micro Small Enterprises unit is exempted from EMD by submitting registration certificate issued by competent authority which are valid on last date of submission the tender document.
21	61	187	Integration with various models/makes of Cheque Scanners to show the cartridge utilization of Cheque Scanners as prompt alert for refilling or replacement of Ink cartridge.	Request you to remove the clause as it is not the part of CTS application. Also we are not supplying the scanners	Optional Requirement
22	61	188	Provision to integrate all available CTS Cheque Scanners within the Bank by listing in single dashboard and displaying their Active/Offline status.	How can the CTS application display the active / offline status of the cheque scanners used in the bank, requirement not clear, please explain.	Optional Requirement. List of Scanners available in RFP Document as Annexure.
23	42	18	CTS Solution shall have the seamless integration to the core banking system in all the legs of clearing.	Please confirm Bank's CBS details	Banks CBS details will be shared with the successful vendor.
24	81	6.35	Any type of remote access will not be allowed outside Banks Network.	Request Bank to change the clause as "Any type of remote access will not be allowed outside Banks Network except for maintenance and debugging of the application at Bidder / OSD end"	No Change
25	39	4	Provision for Online & Offline Solution for Sub-Member Banks to handle their clearing independently at their Offices/Locations. Secured channel for System Access and transferring files will be provided by the Bank/Sub-member Banks. System should have capability to handle Segregation and also to provide proper authentication mechanism so that Direct or In-direct Sub-Member Banks can process all types of clearing (Outward, Inward, Extension and both types of Returns Clearing) at their end by using the CTS Solution either in Online or Off-line mode.	Request Bank to clarify expectation from offline solution	At present there are no submember Banks. However in future any submember Banks are added for participating in CTS clearing , then the application should have the provision for handling their clearing independently at their Office/Location.
26	40	7	System should be capable of creating multiple clearing types to suit Bank's / Sub-Member Banks (All types) clearing requirements to route the instrument and transaction type level and maintain separate settlement Ledgers and general ledger interface at various clearing types.	Request Bank to clarify expectation from "maintain separate settlement Ledgers and general ledger interface at various clearing types."	Application should be able to provide the separate Settlement Ledgers for each type of Clearing.
27	41	11	System should be capable of handling minimum 50,000 instruments per hour during Data Entry and Verification Processing, simultaneously across all grid centres. However, System should also be capable for minimum 70,000 instruments per hour for Outward Clearing Files (CXF/CIBF) generation in the specified format of RBI/NPCI.	Request Bank to clarify expectation from volume per day /month	Details available in RFP Document. On page No 64 under Volume handling section.

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28	46	51	Software should be able to provide Signature Verification system with maker checker process	Request Bank to clarify expectation from signature verification system	The software should be able to provide the Signature verification system from the signature data available in CBS system , with the process of Maker and Checker , while passing instruments received through clearing. Detailed requirement provided in item 52 of page 46 under Techno Functional Requirement.
29	46	54	All the query modules should have capabilities to export data or email them in standard format supplied by the Bank.	Request Bank to explain details of query module	Query modules like returns ,exceptional handling should have capabilities to export data or email them in standard format supplied by the Bank.
30	47	64	The system should support flow of data both ways i.e. from hub/central location to branch and vice-versa. The system should also prompt data Collection / sending at central/ sending location.	Request Bank to explain if the system should also prompt data Collection / sending at central/ sending location?	Yes
31	47	65	The system should have provision for mass printing of images on basis of any selection criteria. This mass exercise should also be resource efficient and customizable.	Request Bank to provide detailed clarification	No Change
32	48	69	The proposed CTS Solution should provide interface with other software as required by the Bank.	Request bank to share the list of systems expected to integrate other than CBS?	List is already provided in RFP Document.
33	48	78	Should provide online interface to extract data from the Clearing and truncation system to feed Bank's other application on need basis.	Request Bank to provide detailed requirement	RFP Clause is self explanatory.
34	48	79	Purging details should be captured to store the time and data contents in host system.	Request Bank to provide detailed requirement	Optional Requirement.
35	48	80	Possibility of sending emails of images and data records automatically by the system.	Request Bank to provide detailed requirement	Optional Requirement.
36	48	81	The front-end interface should have ability to configure a workstation for particular operation by allocating screens to the user.	Request Bank to provide detailed requirement	Optional Requirement.
37	49	83	Direct connectivity to e-mail should be available through user interface for sending details, advices, etc. to Grid CTS Branches/Clearing Hubs/Sub-Member Banks.	Request Bank to provide detailed requirement	Optional Requirement.
38	49	85	Wherever Instrument(s) are marked for returns as part of Inward clearing an email alert to be escalated to branches for information and action.	Request Bank to provide detailed requirement	Optional Requirement.

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39	62	197	The CTS shall provide and support for extracting various parts of the image like CAR, LAR, Date, Payee Name, bank Name, Signature to facilitate Application Programming Interface to third party Software to do ICR, OCR and signature verification.	Request Bank to provide detailed requirement	Refer the response for RFP part- V Clause 51 given as above.
40	62	198	The Signature Verification application shall provide facilities to authorized user/authorizer to visually verify the signatures from the images of the Instrument to the signature database stored in the data server. It shall also provide facilities for other authentication steps to be performed along with signature rule matrix, Legal amount and courtesy amount matches, post-dated Instrument before the item is accepted for payment or returned.	Request Bank to provide detailed requirement	Refer the response for RFP part- V Clause 51 given as above.
41	40	9	System should be compatible to handle all Cheque Scanning devices available with the major manufacturer, at present and capable to integrate with all types of Operating Systems. The Bidder has to integrate all the scanners on all desktop versions available within the Bank/Branches/Sub-member Banks. In case, Bank intends to purchase new Cheque Scanners then, Bidder has to do the integration without any additional cost during the contract period. Bank will ensure to provide proper technical clarifications / APIs to the Bidder for integration.	1. The requirement is open ended, Bank to provide list of scanners being used as on today. 2. Any new scanners provided, Bank will have responsibility to provide SDK for OEMs to support integration. 3. All future integration activity will be subject to technical feasibility.	List of Scanners provided in Annexure. Rest all conditions remain unchanged. 2. Selected vendor will take care of SDK and all other requirement to support integration. 3. System should be competentable all future CTS compliance scanners.
42	58	156	The proposed solution should be single integrated solution for Inward Clearing / Signature Verification / Outward Clearing / Reject processing system for all the modules instead of multiple systems. The proposed solution for Sub- Member Banks can be the centralized solution (Online) and/or Off-line model depending on Bank's requirements.	1. Number of Sub-members? 2. If online the sizing need to factored, for this volume (Average and Peak) and number of users information to be provided by Bank.	There are no submember Banks at present , Bank may onboard in future.
43	58	160	The software should have User Defined Purging Parameters.	Requirement not clear, kindly clarify.	In case of any user retires/moves away from one location to another , then all his access rights need to be cleared from the previous location from where he user moved away.
44	50	101	System to provide open format with encryption feature for all the data to be archived / to be made compatible with other sources of data & images.	"Other Sources" seem to open ended. Please elaborate and specify the exact requirements.	Optional Requirement
45	45	40	System should provide a Document Management facility to store the Instrument(s) with unique reference numbers for easy retrieval at later stages.	Does bank expectation is archival solution to retrieve old data basis the retention period?	Yes

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46	61	187	Integration with various models/makes of Cheque Scanners to show the cartridge utilization of Cheque Scanners as prompt alert for refilling or replacement of Ink cartridge.	The support for this feature must be available on the scanner and the SDK for all scanners must be provided by the Bank to consider the feasibility.	Selected vendor will take of SDK and other requirements.
47	55	131	Should allow deletions of images and data from batches through proper work class authority.	Requirement not clear, please elaborate.	The deletion of images and data from Batches should be done under proper authorised access.
48	52	113	The Cheques scanning is to be done in one single capture with endorsement, MICR line reading along with UV image scanning.	Please specify the number of lines of endorsement required.	Should be as per NPCI standards.
49	52	117	Provides for endorsement, unique item sequence number to be printed on the reverse side of the instruments and multiline endorsement for re- presentment cases. There should not be any overlapping, in case a new endorsement is required for re-presented Instrument(s) in outward clearing.	Please specify the number of lines of endorsement required.	Should be as per NPCI standards.
50	45	41	System must have a Login and password for each user and various user levels (enterer, verifier, exception approver, administrator, Grid Location etc.) for logging into the system	Please confirm that bank have Active Directory (AD)/SSO implemented in bank.	The requirement is for login into CTS application.
51	61	188	Provision to integrate all available CTS Cheque Scanners within the Bank by listing in single dashboard and displaying their Active/Offline status.	1. Kindly specify currently used make and model of the CTS scanners. 2. Bank to confirm availability of SDK for all the listed models.	The requirement is optional however list of scanners provided in the annexure. Selected vendor will have to arrange for SDK.
52	41	15	Facilities of defining touch points to integrate with the solution for processing Cheque Truncation. The touch points could be Kiosks, Instrument Drop machines, ATMs having Cheque Truncation capabilities, Remote Deposit Capture (RDC), Handheld devices (Mobiles/Tablets) etc.	Not clear if the requirement is there of mobile capture as well - as the same is mentioned at a few places. Kindly clarify	The requirement is self explanatory. However with regard to handheld devices Mobile capture is required.
53	46	50	Auto-Replication between Primary and Secondary Sites should be available with proper monitoring process. In case of any disaster, entire solution should be capable to handle immediate switchover from Primary to Secondary Sites and Vice-versa without any kind of manual intervention and user level changes.	Does bank have replication tools currently. If yes, can the same be used for auto replication in future? Please provide details.	No tools for auto replication are currently available with Bank.
54	46	54	All the query modules should have capabilities to export data or email them in standard format supplied by the Bank.	Please clarify if it is Email via SMTP or any bank email api ?	Banks Email.
55	47	61	Performance of hardware / software solution proposed should be optimum with proper performance benchmarks.	What is the expected performance benchmarks?	Already provided in RFP Part V clause no 11.
56	47	66	System should allow administrators to manage users, groups, roles and other document management operations.	What does the Bank mean by - other document management operations.	Other document management operations refers to complaint logging and tracking.

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57	48	81	The front-end interface should have ability to configure a workstation for particular operation by allocating screens to the user.	Requirement not clear, kindly clarify.	Optional Requirement
58	49	87	Sub-Member Banks should capable to generate Outward Clearing and Inward Return files for the presentation along with auto transmission to Bank's Active/respective Grid's DEM System.	Will the Bank expose application (Web based) to Submember bank?	Optional Requirement
59	50	95	The solution should be capable to work as fallback/ DR arrangements for Bank's Clearing at other Region as may be suggested or required or in order to comply with the regulatory norms from time to time.	Kindly specify regulatory norms that manages these.	Optional Requirement
60	50	99	System should have capability of segregating return items from Outward Batches with Cheques sorting feature at Cheque Scanning level.	Are bank have multi pockets for all scanner for sorting the return cheques?	Optional Requirement
61	62	197	The CTS shall provide and support for extracting various parts of the image like CAR, LAR, Date, Payee Name, bank Name, Signature to facilitate Application Programming Interface to third party Software to do ICR, OCR and signature verification.	Elsewhere in the RFP document, ICR/OCR capability is being asked to be offered. Hence this is a contradiction as the ask here is for integration to third party ICR /OCR. Please confirm what is to be offered?	The proposed solution should have this capability. No third party application to be integrated.
62			General	It is understood from the RFP, while cheque clearing solution is required, the following product are may also be required to fulfill RFP expectations i.e. Positive Pay, Sub-member solutions and DEM. Please confirm.	Yes

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63	81	6.34	All regulatory changes requested by RBI and Ministry of Finance, shall be carried out at no extra cost	Regulator has been defined at one place as RBI & Ministry of Finance whereas at different locations it is mentioned to include NPCI. We cannot include an Umbrella Entity as a Regulator. Kindly modify the clause.	No Change
64	64	5.2	Volume Handling	please provide separate volume break up having Inward and outward wise daily average, monthly peak, yearly peak for each grid. If the bank has any potential increase in the percentage of cheque volume in mind for the next three years, Kindly provide the same as well for calculate the Hardware sizing	Hardware should be able to handle double the volume mentioned in part no. 5.2 page no 64.
65	9		CENTRAL BANK OF INDIA, a body corporate, established under the Banking Companies (Acquisition and Transfer of Undertakings) Act 1970, having its Central Office at Chandermukhi Building, Nariman Point, Mumbai, India, and its Department of Information Technology, CENTRAL BANK OF INDIA at Plot No 26, Sector 11, 1st floor, CBD Belapur, Navi Mumbai, India, 400614, hereinafter called "the Bank", is one of the leading public sector Banks in India having more than 4600 branches and more than 3700 ATMs, spread all over the country.	ATMs are not relevant here however it's good to know about available CDMs. Kindly provide the same.	It is a part of introduction and objective.

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66	27	4.1.7	As on date there are approximately more than 4600 branches of Bank scattered geographically apart in different parts of the country and it may increase in future. Grid based CTS Clearing has been implemented at approx. 1500 Centres (Count as on tender publish date) with 2000 Branches participating in Grid CTS Clearing, across the Country covering all the three Grids. Bank is in the process of adding many more centres in future (Considering remaining NON MICR locations as & when those locations are migrated to Grid CTS Platform by RBI/NPCI/Clearing Houses). Approximate no. of concurrent employees/users accessing the CTS system on an average concurrent users across India is estimated to be about 4000 users. The Concurrency of users for the solution offered shall be expandable and Bidder has to do the Hardware Sizing accordingly. Presently, Bank is handling approximately 2 Lakhs Inward and outward instruments volume per day comprising of all the Grids taken together.	4000 Concurrent Users is too high. 10% of it should be more than enough according to us. Kindly confirm the same	The count of 4000 concurrent users is only for login purpose.
67			General	ICR scope i.e Inward , outward and the fields details	ICR scop is optional requirement
68			General	Number of processes for INWARD & OUTWARD with it's concurrent users if possible otherwise it will be calculated based on assumptions	At present around 2000 scanners are in use at various Branches.
69	9		INTRODUCTION & OBJECTIVE	Do the bidder needs to provide the complete infrastructure and hardware required for the solution?	Complete infrastructure and hardware except scanners required for the solution.
70	33	4.3	MIS Report Generation	Kindly, provide the list of reports to be generated, required for day to day working.	Details will be provided to succesful bidder.
71			Generic	Kindly, provide the total user count and concurrent user count for the Archival solution.	Provision should be there for the availabilty of the feature for all the concurrent user logged into the system.
72	66	6.1	Payment Terms	Hardware / Infra one time payment to vendor at the start of contract,	Payment method is only per instrument cost.
73	67	6.3	Performance Bank Guarantee	Please reduce it to 1%, as also chance in reduction of cheque clearance count / also you are paying monthly not at 01 time	No Change
74	14	1.5	EMD in the form of BG	Can bank can use our existing BG with CBI as an EMD	First it should be released.
75	68	6.5	PENALTY	This is not defined clearly by bank need more clarification	No change.

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76	15	1.5	Exemption from submission of EMD and tender cost shall be given to bidders who are Micro Small Enterprises (MSE) and are registered with competent authority under its Point Registration. The bidder has to submit necessary document issued by competent authority to avail the exemption. To qualify for EMD exemption, firms should necessary enclose a valid copy of registration certificate issued by competent authority which are valid on last date of submission of the tender documents. MSE firms who are in the process of obtaining registration will not be considered for EMD and tender cost exemption.	We are registered under MSME as Medium enterprise. We request Bank to waive off the tender fess and EMD requirement for MSME (Micro, Small & Medium Enterprises) certified bidders and also As per GFR 2017 guideline -Rule no.161, it is been mention that Tender fees should be exempted for MSME.	
77	28	PART IV: SCOPE of WORK (Sr. No. 4.1.11)	Bidder need to do the Hardware Sizing (routers, switches, firewalls and cabling etc.) for primary setup, DR setup and UAT setup with required OS (Operating system Windows/Linux), Backup devices etc. to meet the daily Instrument volume mentioned in the document. No minimum commitment of Instrument is guaranteed by the Bank. The hardware sizing for the DEM should be based on the guidelines specified by NPCI for DEM Module. The D E M server should be available in High Availability mode to ensure the uptime as mentioned in clause 6.5 of this RFP Document.	HSM Cards are also required to be installed at DEM Servers whereas Bank has not mentioned anything. Can we consider that HSM cards for DEM Servers are already available or provided by the Bank only, which will work till the duration of contract of Five years.	DEM Servers are including HSM and other componant are need to be installed by successful bidder.
78	30	PART IV: SCOPE	The bidder has to make sure that the proposed CTS application is compatible with all latest available cheque scanning devices including hand held devices (Mobile/Tablet etc.).	Requesting Bank to share the list of Make and Model of Cheque Scanners and Handheld Devices (Mobile/Tablet) etc. to factor the customisation efforts, if required? This is an open ended statement and will not give us idea for estimating proper customisation efforts, if required.	List of scanners are provided in Annexure and at present Bank is not using Handheld devices such as mobile/Tablet.
79	31	PART IV: SCOPE	Password policy, Server Utilization, Archival Policy, Domain and Backup policy etc. shall be followed as per Banks Policy. Policies will be shared with successful Bidder.	Archival Retention policy of the Bank needs to be described to estimate storage requirement for Archival Data of future as well as history data migration.	30 days in system data base and 10 years in Archival data base.
80	31	PART IV: 4.2 MIGRATION SERVICES – SCOPE OF WORK (Sr. No. 4.2.3) / Page No. 31	Selected Bidder shall provide an archival solution for migrated existing CTS data of all three Grids (viz. Northern, Southern and Western Grids) and also provide the maintenance services for the same.	Please specify the Data Size of history Data reserved in Bank's existing Archival System and also Bank to ensure, how they will provide technical knowledge of history data to this RFP Successful bidder. Whether they'll engage Bank's existing vendor services for smooth migration?	As per Mandatory Guidelines of RBI, Archival data is to be made available for a period of 10 years. Accordingly sizing to be done. Data migration will be carried out with the coordination of the Exhisting Vendor and Selected Vendor.

REPLY TO BIDDER'S QUERIES

ANNEXURE-A

To Tender Reference no: CO:DIT:PUR:2021-22:330

Request for Proposal (Bid) Document

Implementation of Centralised "Multi Grid"Cheque Truncation System (CTS) Solution for CENTRAL BANK OF INDIA on OPEX Model (Captive)

SL_NO	RFP Page No.	RFP Clause No.	Original RFP Clause	Query sought/Suggestions of the Bidder	REPLY
81	95	ANNEXURE 3	DECLARATION-CUM-UNDERTAKING	Please mention the value of NON-JUDICIAL STAMP PAPER on which the Annexure 3 is to be submitted	NON-JUDICIAL STAMP PAPER of Value Rs. 500.00
82	106	ANNEXURE 10	PRE CONTRACT INTEGRITY PACT	Please mention the value of NON-JUDICIAL STAMP PAPER on which the Annexure 10 is to be submitted	NON-JUDICIAL STAMP PAPER of Value Rs. 500.00
83	119	Non-Disclosure Agreement	Non-Disclosure Agreement	Do we need to submit the NDA on Company Letter head or on Stamp paper. If on stamp paper then please mention the value of stamp paper	NON-JUDICIAL STAMP PAPER of Value Rs. 500.00
84	122	ANNEXURE-19	PROFORMA FOR DEED OF INDEMNITY	Please mention the value of NON-JUDICIAL STAMP PAPER on which the Annexure 19 is to be submitted	NON-JUDICIAL STAMP PAPER of Value Rs. 500.00
85	13	CI 1.5	Earnest Money Deposit	During the present pandemic situation of Covid 19, the Govt of India exempted from submission of Bid Security vide Office Memorandum No. F.9/4/2020-PPD dated 12 th November, 2020 under Rule 170 of General Financial Rules (GFRs) 2017. We request you to exempt the EMD for this RPF also.	No Change