

CORRIGENDUM TO T NO - 333- "Procurement of SMS (Push and Pull) , E-mail , Web and App push notifications , WhatsApp notifications, voice alerts and campaign Services for Central Bank of India and its' sponsored RRB's."

S No	RFP Page	RFP Point/ Section	Clarification point as stated in the EFP document	Revised Clause
1	52	Eligibility Criteria	The bidder should have implemented a SMS alerts solution in at least two Public Sector / Private Banks in India during the past three years having minimum 2500 branches.	Clause is revised as "The bidder should have implemented SMS alerts solution in at least two Banks (Public Sector Banks / Private Banks / Payments Banks / Small Finance Banks) in India during the past three years having minimum 2500 branches."
2	52	6.1. ELIGIBILITY CRITERIA FOR BIDDER	9. The Bidder should have solution to provide SMS in 15 Regional Languages or more. Photo Copies of Purchase orders from FIs/ Banks for having Implemented the SMS facility or a certificate from such Clients <input type="checkbox"/> Undertaking on letter head of the Bidder duly signed by the authorized signatory	Bidder should have solution to provide SMS in minimum 10 Regional Languages ". The documentary evidence requirement revised as " Photo Copies of Purchase orders from FIs/ Banks for having Implemented the SMS facility or a certificate from such Clients or E-mail confirmation from FI's/ Banks/ Govt organisation's official mail id "
3	8		Bank may accept bank guarantee in lieu of Earnest Money for an equivalent amount valid for 120 days from the last date of bid submission and issued by any scheduled commercial bank in India (Annexure-16)	Clause is revised as "Bank may accept bank guarantee in lieu of Earnest Money for an equivalent amount valid for 120 days from the last date of bid submission and issued by any scheduled commercial bank in India (Annexure-12)"