



**Public Relations Deptt., 16<sup>th</sup> Floor, Chandermukhi,  
Nariman Point, Mumbai – 400 021.**

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**PRESS RELEASE**

**Central Bank of India appoints Chief Customer Service Officer**

Shri Surender Kumar Sharma (Ex GM Recovery and Law, Oriental Bank of Commerce) has been appointed as the Chief Customer Service Officer of Central Bank of India. His prime function is redressal of dispute between Bank & its Customer before it is referred to Banking Ombudsman. The aggrieved customer can approach his office directly who will act as an Internal Ombudsman.

Any dispute can be represented to him on the following address:

Chief Customer Service Officer  
Central Bank of India  
2<sup>nd</sup> floor  
Mumbai Main Office  
M G Road, Fort  
Mumbai 400 023.



**Photograph of Shri Surender Kumar Sharma, Chief Customer Service Officer is attached.**

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