

14. SEBI vide Master Circular No. SEBI/HO/OIAE\_IAD-3/P/ CIR/2023/195 dated December 20, 2023 (updated as on December 28, 2023) and its earlier Circulars, has established a common Online Dispute Resolution Portal ("ODR Portal") for resolution of disputes arising in the Indian Securities Market. Pursuant to above-mentioned circulars, post exhausting the option to resolve their grievances with the RTA/ Bank directly and through existing SCORES platform, the investors can initiate dispute resolution through the ODR Portal at <u>https:// smartodr.in/login</u>.

### 15. TRANSFER OF UNCLAIMED DIVIDEND / SHARES TO IEPF:

In terms of Section 10B of the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970, the amount of dividend remaining unpaid or unclaimed for a period of seven years from the date of transfer to the Unpaid Dividend Account is required to be transferred to the Investor Education and Protection Fund (IEPF) and thereafter no claim for payment shall lie in respect thereof to the Bank. In view of above, Bank has transferred all unpaid or unclaimed dividend declared by Bank upto financial year 2014-15 to said Fund. The shareholders, whose unclaimed dividends have been transferred to IEPF, may claim the same by making an online application to the IEPF Authority in web Form No. IEPF-5 available on www.iepf.gov.in.

Further, as per amendment to Section 10B of the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970, all the equity shares in respect of which dividend has remained unpaid / unclaimed for seven consecutive years or more shall be transferred to IEPF.

In compliance thereof, the Bank is required to transfer unclaimed shares to IEPF of those shareholders who have not claimed dividend for past seven years and more to IEPF. The details of unclaimed dividends of the shareholders till FY 2014-15 have been hosted on the Bank's website at <u>https://centralbankofindia.co.in/en/</u> investor-relations, These shares will be transferred to the Demat Account of the IEPF Authority without any further notice. Please note that all benefits accruing on such shares in future shall also be transferred to the Demat Account of the IEPF Authority. Please note that no claim shall lie against the Bank in respect of the shares so transferred to IEPF.

### 16. VOTING RIGHTS:

In terms of sub-section (2E) of Section 3 of the Banking Companies (Acquisitions & Transfer of Undertakings) Act, 1970, no shareholder of the corresponding new Bank, other than the Central Government, shall be entitled to exercise voting rights in respect of any shares held by him/her in excess of ten per cent of the total voting rights of all the shareholders of the Bank.

As per Regulation 10 of the Central Bank of India (Shares and Meetings) Regulations, 1998, if any share stands in the names of two or more persons, the person first named in the register shall, as regards voting, be deemed to be the sole holder thereof. Thus, if shares are in the name of joint holders, then first named person is only entitled to attend the AGM) and vote on the Agenda either through remote e-voting or voting at the AGM, if voting right is not exercised through remote e-voting.

### 17. CUT OFF / RECORD DATE FOR VOTING:

Shareholders of the Bank holding shares either in physical or in dematerialized form, as on the Cut – off Date i.e. **Friday, 11<sup>th</sup> July, 2025,** shall be eligible for voting on agenda item nos.1 to 6.

### **18. REMOTE E-VOTING:**

In compliance with Regulation 44(1) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended read with Rule 20 of the Companies (Management and Administration) Rules, 2014 as amended and in compliance with SEBI circular dated December 9, 2020 on e-Voting facility provided by Listed Companies, the Bank is pleased to offer remote e-voting facility as an alternative mode of voting which will enable the Members to cast their votes electronically. Necessary arrangements have been made by the Bank with **MUFG Intime India Pvt. Limited**, Registrar and Share Transfer agent of the Bank to facilitate remote e-voting.

Pursuant to SEBI Circular no. SEBI/HO/CFD/CMD/ CIR/P/2020/242 dated December 9, 2020 on "e-voting facility provided by Listed Companies", e-voting process has been enabled to all the individual demat account holders, by way of single login credential, through their demat accounts/websites of Depositories/ DPs to increase the efficiency of the voting process. Individual demat account holders would be able to cast their vote without having to register again with the e-voting service provider ("ESP") thereby not only facilitating seamless authentication but also ease and convenience of participating in e-voting process. Shareholders are advised to update their mobile number and e-mail ID with their DPs to access e-voting facility.



The remote e-voting period begins on Tuesday, 15<sup>th</sup> July, 2025 at 10.00 AM and ends on Friday, 18<sup>th</sup> July, 2025 at 05.00 PM. The remote e-voting module shall be disabled by MUFG Intime India Pvt. for voting thereafter.

The process and instructions for remote e-voting and login method for Individual shareholders holding securities in demat mode/ physical mode is given as below:

Login for	r Individual	shareholders	holdina	securities in	demat mode	physic	al mode is	aiven below :-
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Type of shareholders	Login Method
Individual Shareholders holding securities in demat mode with NSDL	<ul> <li>If shareholder is already registered for NSDL IDeAS facility, please visit the e-Services website of NSDL. Open web browser by typing the following URL: <a href="https://eservices.nsdl.com">https://eservices.nsdl.com</a> either on a Personal Computer or on a mobile. Once the home page of e-Services is launched, click on the "Beneficial Owner" icon under "Login" which is available under 'IDeAS' section. A new screen will open. Shareholder will have to enter your User ID and Password.</li> </ul>
	• After successful authentication, Shareholder will be able to see e-Voting services. Click on "Access to e-Voting" under e-Voting services and will be able to see e-Voting page. Click on Bank name or Link Intime name and shareholder will be re-directed to e-Voting service provider i.e. MUFG Intime website for casting of the vote during the remote e-Voting period or joining virtual meeting & voting during the meeting.
	<ul> <li>If the user is not registered for IDeAS e-Services, option to register is available at <u>https://eservices.nsdl.com</u>. Select "Register Online for IDeAS "Portal or click at <u>https://eservices.nsdl.com/SecureWeb/IdeasDirectReg.jsp</u></li> </ul>
Individual Shareholders holding securities in demat mode with CDSL	<ul> <li>Visit the e-Voting website of NSDL. Open web browser by typing the following URL: https://www.evoting.nsdl.com/ either on a Personal Computer or on a mobile. Once the home page of e-Voting system is launched, click on the icon "Login" which is available under 'Shareholder/Member' section. A new screen will open. Shareholder will have to enter their User ID (i.e. your sixteen digit demat account number hold with NSDL), Password/OTP and a Verification Code as shown on the screen. After successful authentication, shareholder will be redirected to NSDL Depository site wherein he/she can see e-Voting page. Click on Company name or MUFG InTime name and he/she will be redirected to e-Voting service provider website i.e. https://instavote.linkintime.co.in for casting his/her vote during the remote e-Voting period or joining virtual meeting &amp; voting during the meeting.</li> <li>Existing user of who have opted for Easi / Easiest, they can login through their user id and password. Option will be made available to reach e-Voting page without any further authentication. The URL for users to login to Easi / Easiest are https://web.cdslindia.com/myeasitoken/home/login or www.cdslindia.com and click on Naw System Myeasi</li> </ul>
	<ul> <li>After successful login of Easi / Easiest the user will be also able to see the E Voting Menu. The Menu will have links of e-Voting service provider i.e. Link Intime. Click on Link Intime name to cast your vote.</li> </ul>
	<ul> <li>If the user is not registered for Easi/Easiest, option to register is available at <u>https://web.cdslindia.com/myeasitoken/Registration/EasiRegistration</u> / <u>https://web.cdslindia.com/myeasitoken/Registration/EasiestRegistration</u></li> </ul>
	• Alternatively, the user can directly access e-Voting page by providing demat Account Number and PAN No. from a link in <u>www.cdslindia.com</u> home page. The system will authenticate the user by sending OTP on registered Mobile & Email as recorded in the demat Account. After successful authentication, user will be provided links for the respective ESP where the E Voting is in progress.



Type of shareholders	Login Method				
Individual Shareholders (holding securities in	•	Shareholder can also login using the login credentials of his/her demat account through their Depository Participant registered with NSDL/CDSL for e-Voting facility.			
demat mode) & login through their depository participants	•	Once login, shareholder will be able to see e-Voting option. Once he/she click on e-Voting option, he/she will be redirected to NSDL/CDSL Depository site after successful authentication, wherein he/she can see e-Voting feature. Click on Company name or MUFG InTime name and he/she will be redirected to e-Voting service provider website for casting their vote during the remote e-Voting period or joining virtual meeting & voting during the meeting.			
Individual Shareholders	1.	Open the internet browser and launch the URL: https://instavote.linkintime.co.in			
holding securities in Physical mode.	>	Click on "Sign Up" under 'SHARE HOLDER' tab and register with your following details: -			
	Α.	<b>User ID:</b> Shareholders/ members holding shares in <b>physical form shall provide</b> Event No + Folio Number registered with the Company.			
	В.	<b>PAN:</b> Enter your 10-digit Permanent Account Number (PAN) (Members who have not updated their PAN with the Depository Participant (DP)/ Company shall use the sequence number provided to you, if applicable.			
	C.	<b>DOB/DOI:</b> Enter the Date of Birth (DOB) / Date of Incorporation (DOI) (As recorded with your DP / Company - in DD/MM/YYYY format)			
	D.	<b>Bank Account Number:</b> Enter your Bank Account Number (last four digits), as recorded with your DP/Company.			
		• Shareholders/ members holding shares in <b>physical form</b> but have not recorded 'C' and 'D', shall provide their Folio number in 'D' above			
	•	Set the password of your choice (The password should contain minimum 8 characters, at least one special Character (@!#\$&*), at least one numeral, at least one alphabet and at least one capital letter).			
	►	Click "confirm" (Your password is now generated).			
	2.	Click on 'Login' under 'SHARE HOLDER' tab.			
	3.	Enter your User ID, Password and Image Verification (CAPTCHA) Code and click on <b>'Submit'</b> .			
	4.	After successful login, you will be able to see the notification for e-voting. Select 'View' icon.			
	5.	E-voting page will appear.			
	6.	Refer the Resolution description and cast your vote by selecting your desired option <b>'Favour / Against'</b> (If you wish to view the entire Resolution details, click on the <b>'View</b> <b>Resolution'</b> file link).			
	7.	After selecting the desired option i.e. Favour / Against, click on <b>'Submit'</b> . A confirmation box will be displayed. If you wish to confirm your vote, click on <b>'Yes'</b> , else to change your vote, click on 'No' and accordingly modify your vote.			



# If Shareholders holding shares in Physical Form have forgotten password:

- Click on 'Login' under 'SHARE HOLDER' tab and further Click 'forgot password?'
- Enter User ID, select Mode and Enter Image Verification code (CAPTCHA). Click on "SUBMIT".

Incase shareholder is having valid email address, Password will be sent to the shareholder's registered e-mail address. Else, shareholder can set the password of his/her choice by providing the information about the particulars of the Security Question & Answer, PAN, DOB/ DOI, Dividend Bank Details etc. and confirm. (The password should contain minimum 8 characters, at least one special character (@!#\$&\*), at least one numeral, at least one alphabet and at least one capital letter)

### NOTE:

For shareholders holding shares in physical form, the details can be used only for voting on the resolutions contained in this Notice.

It is strongly recommended not to share your password with any other person and take utmost care to keep your password confidential.

# Individual Shareholders holding securities in demat mode with NSDL/ CDSL have forgotten the password:

Shareholders/ members who are unable to retrieve User ID/ Password are advised to use Forget User ID and Forget Password option available at abovementioned depository/ depository participants website.

#### Cast your vote electronically

- After successful redirecting, you will be able to see the notification for e-voting on the home page of INSTA Vote. Select/ View "Event No" of the Bank, you choose to vote.
- ii. On the voting page, you will see "Resolution Description" and against the same the option "Favour/ Against" for voting. Cast your vote by selecting appropriate option i.e. Favour/Against as desired. Enter the number of shares (which represents no. of votes) as on the cut-off date under 'Favour/Against'. You may also choose the

option 'Abstain' and the shares held will not be counted under 'Favour/Against'.

- iii. If you wish to view the entire Resolution details, click on the 'View Resolutions' File Link.
- iv. After selecting the appropriate option i.e. Favour/Against as desired and you have decided to vote, click on "SUBMIT". A confirmation box will be displayed. If you wish to confirm your vote, click on "YES", else to change your vote, click on "NO" and accordingly modify your vote.
- v. Once you confirm your vote on the resolution, you will not be allowed to modify or change your vote subsequently.
- vi. You can also take the printout of the votes cast by you by clicking on "Print" option on the Voting page.

#### **Guidelines for Institutional shareholders:**

 Institutional shareholders (i.e. other than Individuals, HUF, NRI etc.) and Custodian are required to log on to e-Voting system of LIIPL: <u>https://instavote.linkintime.</u> <u>co.in</u> and register themselves as 'Custodian / Mutual Fund / Corporate Body'.

They are also required to upload a scanned certified true copy of the board resolution / authority letter/power of attorney etc. together with attested specimen signature of the duly authorised representative(s) in PDF format in the **'Custodian / Mutual Fund / Corporate Body' login** for the Scrutinizer to verify the same.

#### General Guidelines for all shareholders:

- During the voting period, shareholders can login any number of time till they have voted on the resolution(s) for a particular "Event".
- Shareholders holding multiple folios/demat account shall choose the voting process separately for each of the folios/demat account.
- Helpdesk for Individual Shareholders holding securities in demat mode:

In case shareholders/ members holding securities in demat mode have any technical issues related to login through Depository i.e. NSDL/ CDSL, they may contact the respective helpdesk given below:



Login type	Helpdesk details			
Individual Shareholders holding securities in demat mode with NSDL	Members facing any technical issue in login can contact NSDL helpdesk by sending a request at <u>evoting@nsdl.co.in</u> or call at : 022 - 4886 7000			
Individual Shareholders holding securities in demat mode with CDSL	Members facing any technical issue in login can contact CDSL helpdesk by sending a request at <u>helpdesk.evoting@</u> <u>cdslindia.com</u> or contact at toll free no. 1800 22 55 33			

- In case the shareholders/ members holding securities in physical mode/ Institutional shareholders have any queries or issues regarding e-voting, please refer the Frequently Asked Questions ("FAQs") and Instavote e-Voting manual available at <u>https://instavote.linkintime. co.in</u>, under Help section or write an email to <u>enotices@</u> <u>in.mpms.mufg.com</u> or Call us :- Tel : 022 - 49186000.
- Any person who becomes a member of the Bank after sending of the Notice of the Meeting vide e-mail and holding shares as on the cut-off date i.e. Friday, 11<sup>th</sup> July, 2025, may obtain the User ID and password in the manner as mentioned herein above.
- A copy of this notice has been placed on the website of the Bank and also on the website of MUFG Intime India Pvt. Limited.
- 19. SCRUTINIZERS AT REMOTE E-VOTING / VOTING AT THE MEETING:
- S. N. ANANTHASUBRAMANIAN & CO, Company Secretaries, Thane has been appointed as the Scrutinizer for conducting the remote e-voting process in a fair and transparent manner.

### 20. RESULTS OF REMOTE EVOTING AND VOTING AT THE MEETING:

- The Scrutinizer shall within a period not exceeding two

   (2) working days from the conclusion of the e-voting
   period unblock the votes in the presence of at least two

   (2) witnesses not in the employment of the Bank and
   make a Scrutinizer's Report of the votes cast in favour or
   against, if any, forthwith to the Chairman.
- The Results declared along with the Scrutinizer's Report shall be placed on the Bank's website <u>www.centralbankofindia.co.in</u> and on the website of

MUFG Intime India Pvt. Limited within two (2) days of passing of the resolution at the AGM of the Bank and communicated to the BSE Limited and National Stock Exchange of India Limited.

### 21. OUTCOME OF MEETING:

The resolution shall be deemed to be passed at the Central Office of the Bank on the date of AGM subject to receipt of the requisite number of votes in the favour of resolutions.

### 22. RECORDED TRANSCRIPT/PROCEEDING OF THE MEETING:

Proceeding of AGM held through VC/OAVM shall be made available on the website of the Bank www. centralbankofindia.co.in under Investor Relations section as soon as possible.

### 23. INSTRUCTIONS FOR E-VOTING AND JOINING THE ANNUAL GENERAL MEETING ARE AS FOLLOWS:

### a) Instructions for Shareholders/Members to attend the Annual General Meeting through VC/OAVM:

Shareholders/Members are entitled to attend the Annual General Meeting through VC/OAVM provided by MUFG Intime India Pvt. Limited by following the below mentioned process. Facility for joining the Annual General Meeting through VC/OAVM shall open 15 minutes before the time scheduled for the Annual General Meeting and will be available to the Members on first come first serve basis.

Shareholders/Members are requested to participate on first come first serve basis as participation through VC/OAVM is limited and will be closed on expiry of 15 (fifteen) minutes from the scheduled time of the Annual General Meeting. Shareholders/Members with >2% shareholding, Promoters, Institutional Investors, Directors, KMPs, Chair Persons of Audit Committee, Nomination Remuneration Committee, Stakeholders and Relationship Committee and Auditors etc. may be allowed to the meeting without restrictions of firstcome-first serve basis. Members can log in and join 15 (fifteen) minutes prior to the schedule time of the meeting and window for joining shall be kept open till the expiry of 15 (fifteen) minutes after the schedule time. Participation is restricted upto 2500 members only.



Shareholders/ Members will be provided with InstaMeet facility for attending the AGM through VC/OAVM wherein Shareholders/ Member shall register their details and attend the Annual General Meeting as under:

 Open the internet browser and launch the URL for InstaMeet <<u><<https://instameet.in.mpms.</u> mufg.com/>>

Click on "Login", Select the **"Company"** and **'Event Date'** and register with your following details: -

- DP ID / Client ID or Beneficiary ID or Folio No.: Enter your 16 digit DP ID / Client ID or Beneficiary ID or Folio Number registered with the Bank
- b. PAN: Enter your 10 digit Permanent Account Number (PAN)
- c. Mobile No.
- d. Email ID
- 2. Click "Go to Meeting" (You are now registered for InstaMeet, and your attendance is marked for the meeting).

#### Note:

Shareholders/ Members are encouraged to join the Meeting through Tablets/ Laptops connected through broadband for better experience.

Shareholders/ Members are required to use Internet with a good speed (preferably 2 MBPS download stream) to avoid any disturbance during the meeting.

Please note that Shareholders/Members connecting from Mobile Devices or Tablets or through Laptops connecting via Mobile Hotspot may experience Audio/Visual loss due to fluctuation in their network. It is therefore recommended to use stable Wi-Fi or LAN connection to mitigate any kind of aforesaid glitches.

In case the shareholders/members have any queries or issues regarding e-voting, you can write an email to <u>instameet@in.mpms.mufg.</u> <u>com</u> or Call at Telephone no. 022-4918 6175.

### b) Instructions for Shareholders/Members to register themselves as Speakers during Annual General Meeting:

Shareholders/ Members who would like to express their views/ask questions during the meeting may register themselves as a speaker by sending their request mentioning their name, demat account number/folio number, email id, mobile number at e-mail: <u>investors@centralbank.co.in</u> from 08<sup>th</sup> July, 2025 at 10.00 am to 15<sup>th</sup> July, 2025 at 5.00 pm.

The Speakers on first come basis will only be allowed to express their views/ask questions during the meeting.

Shareholders will receive "speaking serial number" once they mark attendance for the meeting. Other shareholder may ask questions to the panelist, via active chat-board during the meeting. Shareholders are requested to remember speaking serial number and start conversation with panelist by switching on video mode and audio of the device. Shareholders are requested to speak only when moderator of the meeting/ management will announce the name and serial number for speaking.

Shareholders/ Members, who would like to ask questions, may send their questions in advance mentioning their name, demat account number/ folio number, email id, mobile number at e-mail: investors@centralbank.co.in The same will be replied by the Bank suitably.

#### Note:

Those shareholders/members who have registered themselves as a speaker will only be allowed to express their views/ask questions during the meeting. The Bank reserves the right to restrict the number of speakers depending on the availability of time for the Annual General Meeting.

Shareholders/ Members should allow to use camera and are required to use Internet with a good speed (preferably 2 MBPS download stream) to avoid any disturbance during the meeting.

### c) Instructions for Shareholders/Members to Vote during the Annual General Meeting through InstaMeet:

Once the electronic voting is activated by the scrutinizer during the meeting, shareholders/ members who have not exercised their vote through



the remote e-voting can cast the vote as under:

- i. On the Shareholders VC page, click on the link for e-Voting "Cast your vote".
- Enter Demat Account No. / Folio No. and OTP (received on the registered mobile number/ registered email Id) received during registration for InstaMeet and click on 'Submit'.
- After successful login, you will see "Resolution Description" and against the same the option "Favour/ Against" for voting.
- iv. Cast your vote by selecting appropriate option i.e. "Favour/Against" as desired. Enter the number of shares (which represents no. of votes) as on the cut-off date under 'Favour/ Against'.
- v. After selecting the appropriate option i.e. Favour/Against as desired and you have decided to vote, click on "Save". A confirmation box will be displayed. If you wish to confirm your vote, click on "Confirm", else to change your vote, click on "Back" and accordingly modify your vote.

vi. Once you confirm your vote on the resolution, you will not be allowed to modify or change your vote subsequently.

### Note:

Shareholders/ Members, who will be present in the Annual General Meeting through VC/OAVM by InstaMeet facility and have not casted their vote on the Resolutions through remote e-Voting and are otherwise not barred from doing so, shall be eligible to vote through e-Voting facility during the meeting.

Shareholders/ Members who have voted through Remote e-Voting prior to the Annual General Meeting will be eligible to attend/participate in the Annual General Meeting through InstaMeet. However, they will not be eligible to vote again during the meeting.

In case, the shareholders/members have any queries or issues regarding e-voting, you can write an email to <u>instameet@in.mpms.mufg.com</u> or Call at Telephone no. 022-4918 6175