

Information for Customers

In terms of RBI guidelines customers shall mandatorily register for SMS alerts for electronic Banking transactions. This has been done to protect the customers as customers get SMS alerts on doing transactions through Debit /ATM cards and other electronic Banking transaction. If transaction is not done by the customer, card can be blocked immediately by responding/clicking to “Reply” option given in SMS response and avoid further losses. Customers are requested to co-operate and register mobile number in the Bank account to get SMS alerts and enable us to offer safer and secure digital banking.